



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

01-FEB-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8003400

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GMDX035E5WD12690		PONTIAC TRUCK	MONTANA	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-FEB-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 70		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON A SNOWY DAY MOISTURE GOT INTO SEAL AROUND LENS ON HEADLIGHTS, AND HEADLIGHTS WENT OUT. DEALER CONTACTED.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039 Date Received 01-FEB-2002 Office DEFECTS INVESTIGATION Reference No. 8003400	
OWNER INFORMATION (Type or Print) [Redacted]		Make/Model [Redacted]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of your signature, provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO Date 4/2/02	
Signature of Owner [Redacted]			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's door) 1GMDX035E5WD12690	Vehicle Make PONTIAC TRUCK	Vehicle Model MONTANA	Vehicle Year 1998
Purchase Date ☐ New ☒ Used		Dealer's Name <u>FREEMUELLER PONTIAC</u> City <u>Wausau</u> State <u>Wis</u> Zip Code <u>54401</u>	Current Odometer Reading 73,538
Engine Size (CID/CC/L) 6	☐ Turbo Diesel ☒ Fuel Injection	Transmission Type ☐ Manual ☒ Automatic	
Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport/Utility Truck ☒ Van/Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck		
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09202B00	Part Name(s) LIGHTING: LAMP DR SOCKET: HEAD LIGHTS	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) <u>01-FEB-2002</u> Mileage at Failure(s) <u>70</u> Vehicle Speed at Failure(s) <u>40 MPH (4AM)</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previous ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING ON A SNOWY DAY MOISTURE GOT INTO SEAL AROUND LENS ON HEADLIGHTS, AND HEADLIGHTS WENT OUT. DEALER CONTACTED. *AK Both headlight covers had bad seal around them. Didn't know it until snow came from opposite way and snow got between lens and seal and burnt out both headlights at the same time while driving 40 mph.			
CONTINUE ON BACK IF NEEDED			
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D D T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

It was a snowy, frosty morning and if another car would have been coming, he wouldn't have seen any headlights on my vehicle and I had no idea where I was going. After the snow settled down from the semi, only 1st parking lights operating on the front of the vehicle. I could barely see where I was going but drove about 1 1/2 miles to the next farm where I parked it. Other people I talked to with Pontiac Montana's have had the same problem as I did with the headlight lenses. I will supply their names if you need them. Thank You.

★ U.S. G.P.O.: 1982-523-887/10096

U.S. Department
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Traffic Safety
Administration400 Seventh St., S.W.
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