



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

31-JAN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8003325

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make FOREST RIVER	Vehicle Model GEORGETOWN	Vehicle Year 2001	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13200000	Part Name(s) STRUCTURE: BUMPER ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 21-JAN-2002 Mileage at Failure(s) 200000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS DRIVING ABOUT 55MPH ON HIGHWAY AND WITHOUT PRIOR WARNING REAR BUMPER FELL OFF. DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

B. Received

Od_or
n_dt
od_rt
up_itr

JAN-2002

RECEIVED

Reference No.

8003325

OWNER INFORMATION (Type or Print)

736900

DEFECT

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, you will NOT provide your name and address to the vehicle manufacturer.

YES ☒ NO ☐

Date 18/03/02

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side door) 1FMCF53S1Y0A09140
Vehicle Make FOREST RIVER
Vehicle Model GEORGETOWN
Vehicle Year 2001
Current Odometer Reading

Purchase Date July 01
Dealer's Name Outdoor Travel
City Hamilton Ontario Canada
Zip Code M0B 1E0
Engine Size CID/CC/L
No Cylinders 10
Turbo ☐
Diesel ☐
Gas ☒
Fuel Injection

Transmission Type ☒ Manual ☐ Automatic
Antilock Brakes ☐ Yes ☐ No
Restraint System ☐ 1-Point Belt ☐ Motorbelt ☒ 2-Point Belt
☐ Driverside Airbag ☒ Passengerside Airbag
Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utility Truck ☐ Minivan ☐ Other ☒ Class A Motorhome
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick-Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13200000
Part Name(s) STRUCTURE: BUMPER ASSEMBLY
Location ☐ Left ☐ Right ☒ Original Replacement
☐ Front ☒ Rear
No of Failures 1
Date(s) of Failure(s) 21-JAN-2002
Mileage at Failure(s) 200000 Kilometers
Vehicle Speed at Failure(s)
Failed Part(s) ☒ Yes ☐ No
NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Fire ☐ Yes ☒ No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS DRIVING ABOUT 55MPH ON HIGHWAY AND WITHOUT PRIOR WARNING REAR BUMPER FELL OFF. DEALERSHIP WAS AWARE OF PROBLEM. AK

Manufacturer - I was driving in a work zone and I noticed something in my back up monitor when I got a chance to pull over to take a look, the bumper was holding on the drivers side with two sheet metal screws. The rest of the bumper was laxing on the tow bar of my car. This kept the bumper from falling off completely.

CONTINUE ON BACK IF NEEDED

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INFORMATION ON THE FAILURE(S) IF APPLICABLE:

TIRE IDENTIFICATION NO.

ДОТ

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

We talked to Scott Harris at Forest River Inc. Goshen IN. 574 389-8394. A factory service rep. He was not very helpful because we are the second owners and the unit is out of warranty. I bought this unit from the previous owner.

I am going to take the unit to Outdoor Travel in Hamilton Ontario to see if they can help. I need to replace the rear ladder, as it broke also. It was attached, at the bottom, to the bumper. The factory rep denies putting the ladder on to the bumper and will not take any responsibility. Outdoor Travel, Hamilton, Ontario will sell me the ladder at their cost plus shipping. The dealer has 2 more Georgetown's on his lot and they both came with the ladder attached to the bumper.

U.S. Department
of Education

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20560

Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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