



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

31-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8003280

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GMDU23E01D190929		PONTIAC TRUCK	MONTANA	2001	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 12420000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 25-JAN-2002 Mileage at Failure(s) 2500 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT HIGHWAY SPEED ENGINE CHECK LIGHT ILLUMINATED. THEN, WITHOUT WARNING VEHICLE SUDDENLY BEGAN TO JERK REALLY HARD. DRIVER SLOWED DOWN, AND DROVE TO A MECHANIC. MECHANIC STATED THERE WAS A PROBLEM WITH TRANSMISSION.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

Od or

Model

od rt

up tr

Reference No.

8002280

Work N

How

Do you authorize NHTSA to conduct an investigation of your vehicle?

In the absence of an

and address to the vehicle manufacturer.

Signature of Owner

YES NO

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1GMDU23E01D190929 Vehicle Make PONTIAC TRUCK Vehicle Mode MONTANA Vehicle Year 2001 Current Odometer Reading

Purchase Date Dealer's Name COURTESY PONTIAC Engine Size (CID/CC) Turbo Diesel Gas Fuel Injection No Cylinders 6

Transmission Type Antilock Brakes Restraint System Cruise Control Drive Train Vehicle Type Body Style

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 12420000 Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR-SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR Location Failed Part(s) Original Replacement

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash Fire Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT HIGHWAY SPEED ENGINE CHECK LIGHT ILLUMINATED. THEN, WITHOUT WARNING VEHICLE SUDDENLY BEGAN TO JERK REALLY HARD. DRIVER SLOWED DOWN, AND DROVE TO A MECHANIC. MECHANIC STATED THERE WAS A PROBLEM WITH TRANSMISSION. "Correction: Driver said that I took the Van to a mechanic. I EXIT OFF the freeway and wait till my husband came, he said that could be transmission problem. On Sat. morning, we drove to Dealers Service Consultant, said the same thing.

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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