



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

30-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8003150

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMZU73E82UA26963	FORD TRUCK	EXPLORER	2002	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL: THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 26-JAN-2002 Mileage at Failure(s) 5100 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER ENGINE WAS STARTED AND GEAR SHIFT INDICATOR WAS IN PARK POSITION VEHICLE STARTED ROLLING BACKWARDS UNEXPECTEDLY FOR A SHORT DISTANCE BEFORE BRAKE SYSTEM STOPPED THE MOVEMENT. DEALERSHIP HAS NOT EXAMINED VEHICLE FOR THIS PROBLEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

S20

Data Received

30 JAN 2002

DEFECTS INVESTIGATION

Od_or

rt_dt

od_rt

up_ltr

Reference No.

8003150

Work Number

Home Number

OWNER INFORMATION (Type or Print)

738423

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

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Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located in front of windshield on driver's side)

1FMZU73E82UA26963

Vehicle Make

FORD TRUCK

Vehicle Model

EXPLORER

Vehicle Year

2002

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size

CID/CC/L

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City State Zip Code

No. Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☐ Sport Util☐ 2-Door☐ Automatic☐ No☐ Driverside Airbag☐ 2-Point Belt☐ No☐ Rear☐ Minivan☐ Motorcycle☐ Stationwagon☐ Passengerside Airbag☐ 4-Wheel☐ Other☐ Pick Up☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

06400000

Part Name(s)

FUEL THROTTLE LINKAGES AND CONTROL

Location

☒ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No. of Failures

1

Date(s) of Failure(s)

26-JAN-2002

Mileage at Failure(s)

5100

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes☐ No

NHTSA Previously

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No☐ Yes ☐ No

0

0

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER ENGINE WAS STARTED AND GEAR SHIFT INDICATOR WAS IN PARK POSITION VEHICLE STARTED ROLLING BACKWARDS UNEXPECTEDLY FOR A SHORT DISTANCE BEFORE BRAKE SYSTEM STOPPED THE MOVEMENT. DEALERSHIP HAS NOT EXAMINED VEHICLE FOR THIS PROBLEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION. AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) and this information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

Took vehicle to STATEWIDE FORD for inspection of Transmission, after a test drive the Mechanic told me that there is suppose to be play/movement in vehicle after stopping. I was told that this WAS NORMAL. I also have a loud squeaking noise from the front-end and was told the bushings on the sway bar are no good, but they can't fix it because the bushings are on National back-order. It seems that this is a problem on all new Ford explorers. I would not recommend this Truck to anyone. That's how disappointed I am.

ST. JOHN ISLAND
PM
15 FEB 1962

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

Individuals