



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

30-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8003138

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G1WF52E8Y9344409		CHEVROLET	IMPALA	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12450001	Part Name(s) INTERIOR SYSTEMS:LIGHTER:CIGARETTE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 09-AUG-2000 Mileage at Failure(s) 2000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS IN PARK AND IDLING, A FIRE STARTED UNEXPECTEDLY ON DASHBOARD NEAR CIGARETTE LIGHTER. CONSUMER WAS ABLE TO EXTINGUISH THE FIRE BEFORE ANY INJURY OCCURRED. DEALERSHIP EXAMINED VEHICLE AND COULD NOT DETERMINE CAUSE OF THE FIRE BECAUSE THERE WERE NO MALFUNCTIONS WITH CIGARETTE LIGHTER, AND THERE WERE NO OTHER ELECTRICAL SYSTEMS NEAR THE AREA WHERE FIRE STARTED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION / PHOTOGRAPHS.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received <u>30-JAN-2002</u> Od_or _____ rt_dt _____ od_rt _____ up_ltr _____ Reference No. <u>8003138</u>	
		Work Number _____ Don't Num _____	
OWNER INFORMATION (Type or Print)			
		736413	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of _____ your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>2/14/2002</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>2G1WF52E8Y9344409</u>		Vehicle Make <u>CHEVROLET</u> Vehicle Model <u>IMPALA</u> Vehicle Year <u>2000</u> Current Odometer Reading <u>19586</u>	
Purchase Date <u>5-29-2000</u> ☒ New ☐ Used		Dealer's Name <u>Courtesy Chevrolet</u> City <u>Phoenix</u> State <u>AZ</u> Zip Code <u>85000</u> Engine Siz (CID/CC/L) _____ No Cylinders <u>?</u>	
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No Drive Traj ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>12450001</u> Part Name(s) <u>INTERIOR SYSTEMS: LIGHTER: CIGARETTE</u> Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement		No of Failures <u>1</u> Date(s) of Failure(s) <u>09-AUG-2000</u> Mileage at Failure(s) <u>4657</u> Vehicle Speed at Failure(s) <u>parked</u> Failed Part(s) ☐ Yes ☐ No NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☒ Yes ☐ No		Number of Persons Injured <u>0</u> Number of Fatalities <u>0</u> Estimated Property Damage <u>\$173.00</u> Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE VEHICLE WAS IN PARK AND IDLING, A FIRE STARTED UNEXPECTEDLY ON DASHBOARD NEAR CIGARETTE LIGHTER. CONSUMER WAS ABLE TO EXTINGUISH THE FIRE BEFORE ANY INJURY OCCURRED. DEALERSHIP EXAMINED VEHICLE AND COULD NOT DETERMINE CAUSE OF THE FIRE BECAUSE THERE WERE NO MALFUNCTIONS WITH CIGARETTE LIGHTER, AND THERE WERE NO OTHER ELECTRICAL SYSTEMS NEAR THE AREA WHERE FIRE STARTED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION / PHOTOGRAPHS. AK			

CONTINUE ON BACK, IF NEEDED

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 2)

