



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

28-JAN-2002

Od_or

rt_dt

od_rt

ip_lr

Reference No.

8002977

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FV3GJAC6YHB78421		FREIGHTLINER	FL60	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03261000 03264000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM WHEEL CYLINDERS BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM:DRUM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-JAN-2002 Mileage at Failure(s) 53 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE COMING TO A GRADUAL STOP REAR DRUM BRAKES FAILED TO STOP VEHICLE, DEALER HAS BEEN CONTACTED, AND INFORMED CONSUMER THAT WHEEL CYLINDERS WERE FAULTY. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1038 Date Received <u>23 JAN 2002</u> Od_or _____ rt_dt _____ od_rt _____ up_ltr _____ Reference No. 8002977 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 736188		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>2/6/02</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Large front windshield or rear window)	Vehicle Make	Vehicle Model	Vehicle Year
1FV3GJAC6YHB78421	FREIGHTLINER	FL60	2000
Purchase Date <u>3-2000</u>	Dealer's Name <u>Eisenheimer</u>	Engine Size <u>235</u>	Current Odometer Reading <u>55917</u>
☒ New ☐ Used	City <u>Hornell</u> State <u>N.Y.</u> Zip Code <u>14843</u>	No. Cylinders <u>6</u>	☒ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driver's Side Airbag ☐ 2-Point Belt ☐ Passenger's Side Airbag	☒ Yes ☐ No
Vehicle Type	Body Style	Drive Train	Engine
☐ Car ☐ Van ☐ Minivan ☐ Other	☒ 2-Door ☐ 4-Door ☐ Station wagon ☐ Pick Up ☐ Truck	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utility ☐ Truck ☐ Motorcycle
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
03261000 03264000	BRAKES:HYDRAULIC:SHOE AND DRUM WHEEL CYLINDERS BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM:DRUM	☒ Left ☐ Front ☒ Right ☐ Rear	☒ Original ☐ Replacement
No. of Failures <u>2</u>	Date(s) of Failure(s) <u>01-JAN-2002</u>	Mileage at Failure(s) <u>53,261 & 36,000</u>	Vehicle Speed at Failure(s) _____
		☒ Yes ☐ No	☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(s) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	<u>X</u>	<u>X</u>
Estimated Property Damage		Reported to Police	
<u>X</u>		☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE COMING TO A GRADUAL STOP REAR DRUM BRAKES FAILED TO STOP VEHICLE. DEALER HAS BEEN CONTACTED, AND INFORMED CONSUMER THAT WHEEL CYLINDERS WERE FAULTY. PLEASE PROVIDE FURTHER DETAILS.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 5)





