Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 1362

Date Received: 24-JAN-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 8002796

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
	FORD	ESCORT	1997	

Purchase Dat		Engine Size	
☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
08100000 08420000	ELECTRICAL SYSTEM:BATTERY ELECTRICAL SYSTEM:FUSE AND RECEPTICLE:CIRCUIT BREAKE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Dates of Failure(s)	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AN ELECTRICAL SHORT CIRCUIT IS OCCURRING WITHIN VEHICLE WHICH IS CAUSING VEHICLE BATTERY TO COMPLETELY LOSE POWER. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUED ON NEXT PAGE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1362

Date Received: JAN -2002
DEFECTS INVESTIGATION

Od_or ______
rt_dt ______
od_rt ______
up_ltr ______

Reference No. 8002796

OWNER INFORMATION (Type or Print)

[redacted] 735628

Work Number [redacted]
Home Number

Do you authorize [redacted] manufacturer of your vehicle? ☒ Yes ☐ No
In the absence [redacted] r name and address to the vehicle manufacturer.
Signature of Owner ______ Date 2/11/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP13P XVW 3765	FORD	ESCORT	1997	92192

Purchase Date 5/23/1997 ☐ New ☒ Used
Dealer's Name Blue Springs Ford
City Blue Springs State Mo Zip Code ______
Engine Size (CID/CC/L) ______ No Cylinders 4
☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type: ☐ Manual ☒ Automatic
Antilock Brakes: ☐ Yes ☒ No
Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag
Cruise Control: ☐ Yes ☒ No
Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Util ☐ Truck ☐ Motorcycle
Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)
08100000	ELECTRICAL SYSTEM:BATTERY
08420000	ELECTRICAL SYSTEM:FUSE AND RECEPTICLE:CIRCUIT BREAKE

Location: ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s): ☒ Original ☒ Replacement

No of Failures: 3
Date(s) of Failure(s) Last radio failure was 10/01
Mileage at Failure(s) ______
Vehicle Speed at Failure(s) ——
Failed Part(s): ☒ Yes ☐ No
NHTSA Previously: ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AN ELECTRICAL SHORT CIRCUIT IS OCCURRING WITHIN VEHICLE WHICH IS CAUSING VEHICLE BATTERY TO COMPLETELY LOSE POWER. PLEASE GIVE ANY FURTHER DETAILS.*AK

In 10/01 my car wouldn't start. I ask it to a mechanic + it was diagnosed as the battery was drained by the radio. Replaced radio. I had the radio replaced once before because the speakers were popping. I have had the radio replaced 3 times now. and I have had the speakers replaced once. I have noticed

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

over the last couple years that there have been other electrical problems. Example: When I turn on the heater my headlights go dim and they also go dim when I push on my break pedal. Other repairs have been extreme to me. Radiator replaced only after owning car for 2 years. My check engine light has been coming on for the last 2 years. It will be on for a month and then turn off. My mechanic couldn't figure anything was wrong. My car also has had problems with acceleration. I will be doing 55 and when I start going up a hill I drop down to 30 mph or less.
I purchased this car new hearing about all the new changes and how well it rated. I'm very dissapointed in this product and I never want another Ford.

☆ U.S. G.P.O.: 1992 – [illegible]

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

NM 8757 FEB 25 2002 USPS

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590