



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

24-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002759

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	DODGE	STRATUS	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-AUG-2001 Mileage at Failure(s) 32000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

STOPPING DISTANCE IS INCREASED, AND BRAKES PULSATE WHEN THEY ARE APPLIED. DEALER WAS NOTIFIED, AND HAS REPLACED PADS AND TURNED ROTORS. PROBLEM HAS BEEN CORRECTED FOR A SHORT TIME AND REOCCURRED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

436

Date Received

DEFECT INVESTIGATION

14 JAN 2002

14 JAN 2002

14 JAN 2002

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OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

☒ YES

☐ NO

Date

Signature of Owner

Dealer's Name

City

State

Zip Code

Engine Size

CID/CC/L

No Cylinders

☐ Turbo

☐ Diesel

☐ Gas

☒ Fuel Injectio

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

NOT AVAILABLE

Vehicle Make

DODGE

Vehicle Model

STRATUS

Vehicle Year

2000

Current Odometer Reading

Purchase Date

☒ New

☐ Used

Transmission Type

☐ Manua

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☒ Driverside Airbag

☒ Passengerside Airbag

☐ Motorbelt

☐ 2-Point Bel

Cruise Control

☒ Yes

☐ No

Drive Type

☒ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

Sport Util

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03250000

03270000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM

Location

☐ Left

☐ Front

Right

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No. of Failures

Date(s) of Failure(s) 01-AUG-2001

Mileage at Failure(s) 32000

Vehicle Speed at Failure(s) Banking from 45 mph

Failed Part(s)

☐ Yes

☐ No

NHTSA

Previously

☐ Yes

☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes

☐ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

STOPPING DISTANCE IS INCREASED, AND BRAKES PULSATE WHEN THEY ARE APPLIED. DEALER WAS NOTIFIED, AND HAS REPLACED PADS AND TURNED ROTORS. PROBLEM HAS BEEN CORRECTED FOR A SHORT TIME AND REOCCURRED. *AK

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

POSTAGE WILL BE PAID BY NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.

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BUSINESS REPLY MAIL

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400 Seventh St., S.W.
 Washington, D.C. 20590

U.S. Department
 of Transportation
 National Highway
 Traffic Safety
 Administration

NO POSTAGE
 NECESSARY
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 IN THE
 UNITED STATES



U.S. R.F.D. 1982-80871-1000

When braking to stop there was a squeaking, whining noise. This noise
 later this progressed to a growling and rubbing sound that took further to stop.
 This continued. I noticed Dodge dealer/service is in fact broken. They said they could
 find anything. The following day when coming home the braking failed and I confirmed with the
 referenced person in General I took the vehicle to Dodge Dealer. They checked it for a couple of
 days and with some adjustments things were good for about 6-8 days and the growling
 and difficulty stopping came back. It got worse and I returned it to
 Dodge Dealer again. They found noise of rubbed pads. The brakes have been the
 initial whining again. A colleague has a similar model Dodge Stratus that is
 beginning the same whining braking. A friend's source has successfully
 said he has seen many Stratus with brake problems.
 I am hard to think there is either a design, material or equipment problem
 with Dodge Stratus brakes.

NARRATIVE DESCRIPTION (CONTINUED)

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

TIRE IDENTIFICATION NO. *

MANUFACTURER/TIRE NAME

SIZE

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail