Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 1362

Date Received: 23-JAN-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 8002743

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
	PONTIAC	GRAND AM	2000	

Purchase Dat

☐ New ☒ Used

Dealer's Name_____

City_____ State_____ Zip Code_____

Engine Size (CID/CC/L ____

No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other_____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
03200000	BRAKES:HYDRAULIC SYSTEM	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Dates of Failure(s) / Mileage at Failure(s / Vehicle Speed at Failure(s)	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 35-40 MPH APPLIED BRAKES AND THERE WAS NO RESPONSE. BRAKES WERE CONSTANTLY SKIPPING.*AK

CONTINUE ON REVERSE

Form Approved: O.M.B. No. 2127-0009

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1362

Date Received
23-JAN-2002

Od_or
rt_dt
od_rt
up_ltr

Reference No.
8002743

Work [redacted]
Hom

OWNER INFORMATION (Type or Print)

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☑ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Own [redacted] Date 2/4/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
1G2NF52TXYC537532	PONTIAC	GRAND AM	2000	30,020

Purchase Date 5-2-2000
☐ New ☒ Used

Dealer's Name DAN THOMAS
City ASHEBORO State NC Zip Code 27204

Engine Siz (CID/CC/L) ____
No Cylinders 4

☐ Turbo
☐ Diesel
☑ Gas
☑ Fuel Injectio

Transmission Type: ☐ Manua ☑ Automatic

Antilock Brakes: ☑ Yes ☐ No

Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☑ Driverside Airbag ☐ 2-Point Bel ☑ Passengerside Airbag

Cruise Contro: ☑ Yes ☐ No

Drive Tra: ☑ Front ☐ Rear ☐ 4-Wheel

Vehicle Type: ☑ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Uti ☐ Truck ☐ Motorcycle

Body Style: ☐ 2-Door ☑ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
03200000	BRAKES:HYDRAULIC SYSTEM	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacemen

No of Failures: 6

Date(s) of Failure(s): 12/4/00, 8/28/00, 3/9/01, 6/14/01, 11/29/01
Mileage at Failure(s): ____
Vehicle Speed at Failure(s): See attached

Failed Part(s): ☑ Yes ☐ No

NHTSA Previously: ☐ Yes ☑ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 35-40 MPH APPLIED BRAKES AND THERE WAS NO RESPONSE. BRAKES WERE CONSTANTLY SKIPPING.*AK

*see attached paperwork.

Thanks Krish

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

[redacted]

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	G	C	W	-	8	7	M	4	M	S	V	MANUFACTURER/TIRE NAME GOODYEAR EAGLE LS	SIZE 16"

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

P225/50R16

NARRATIVE DESCRIPTION (CONTINUED) T303481 - GCW - 87M4MSV

I have tried working within the N.C. State guidelines as far as lemon laws go. I allowed GM a 5th try, to fix my vehicle, which they said would fix it once and for all and I am right back at square one. The car vibrates terribly when brakes are applied. Last week my son & I were on our way to school and it was pouring down rain, we were traveling approx. 35mph when we approached the stop light and I applied the brakes — They skipped!! You know I'm not real sure how much more clearer I could get to GM's that this car is a lemon. I am fed up. I have contacted GM's and asked them to repurchase the car because by the laws of N.C. I contacted the manufacture in writing, allowed them a final fix and the problem persists. To me replacing the car would be a lot cheeper on them than paying for an accident.

☆ U.S. G.P.O.: 1992 – [illegible]

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 20)

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[redacted]

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