



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 252

Date Received

22-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002616

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Location at bottom of windshield and driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
	NISSAN TRUCK	QUEST	1998			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
--	--	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING 35MPH ON HIGHWAY IN STOP AND GO TRAFFIC AND ANOTHER VEHICLE JUMPED IN FRONT OF HIM. CONSUMER APPLIED BRAKES, AND HE HIT MOTORIST FROM BEHIND. UPON IMPACT, AIRBAG DIDN'T GO OFF. DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIED FROM NHTSA FORM 252

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

DATE RECEIVED
APR 2 2002
OFFICE OF DEFECTS INVESTIGATION

Od or rt dt
od rt up ltr

Reference No.
8002616

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Work Num
Home Num

Do you...
In the...
Sign

YES NO
Date 02/03/2002

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 4N2ZN11WD818342
Vehicle Year 1996
Current Odometer Reading 15,632 mi

Purchase Date 09/01/1998
Dealers Name Baker-Jackson Nissan
City Houston State TX Zip Code old

Transmission Type Automatic
Antilock Brakes Yes
Restraint System 3-Point Belt, Driver Side Airbag, Passenger Side Airbag
Cruise Control No
Drive Train Front, Rear, 4-Wheel
Vehicle Type Van
Body Style 4-Door Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000
Part Name(s) INTERIOR SYSTEM-PASSENGER RESTRAINTS-AIR BAG-FRONT
Location Front-Left
Failed Part(s) Original Replacement

No of Failures 1
Date(s) of Failure(s) 18 JAN 2001
Mileage at Failure(s) 15632
Vehicle Speed at Failure(s) 0

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(s) on the back of this form)

Crash Yes
Fire No
Number of Persons Injured 2
Number of Fatalities 0
Estimated Property Damage \$15,000
Reported to Police Yes

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING 35MPH ON HIGHWAY IN STOP AND GO TRAFFIC AND ANOTHER VEHICLE JUMPED IN FRONT OF HIM. CONSUMER APPLIED BRAKES AND HE HIT MOTORIST FROM BEHIND. UPON IMPACT, AIRBAG DIDN'T GO OFF. DEALERSHIP WAS AWARE OF PROBLEM.*AK

(See attached Police Report)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.