



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

22-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002611

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B4GP44R9TB309286		DODGE TRUCK	CARAVAN	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09500000 12110000 15300000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG EQUIPMENT:SPEED CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 21-FEB-2001 Mileage at Failure(s) 90 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AIR BAG LIGHT COMES ON. ALSO, HORN AND CRUISE CONTROL ARE INOPERATIVE.
CONTACTED DEALER.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		DEFECT INVESTIGATION 12 JAN-2002 8:00 8002611 Reference No.	
Do you authorize NHTSA to use your name and address to the vehicle manufacturer? ☒ YES ☐ NO		Signature of Owner [Redacted Signature]	
Do you authorize NHTSA to use your name and address to the vehicle manufacturer? ☒ YES ☐ NO		Vehicle Identification No. (VIN) 1B4GP44R9TB309288	
Vehicle Make DODGE TRUCK		Vehicle Model CARAVAN	
Vehicle Year 1996		Current Odometer Reading 90,000	
Engine Size 3.3L		Engine Type ☒ Gas ☐ Diesel ☐ Turbo	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Truck ☐ Pick Up		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized	
Antilock Brakes ☒ Yes ☐ No		Passenger Side Airbag ☒ Yes ☐ No	
Failed Component(s)/Part(s) Information		Application Incident Information	
Component COMMUNICATIONS: HORN ASSEMBLY INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG EQUIPMENT: SPEED CONTROL		Date(s) of Failure(s) 21-FEB-2001	
Pat Name(s) [Redacted]		Vehicle Spun at Failure(s) All	
Location Left Right Front Rear Failed Part(s)		Number of Persons Injured [Redacted]	
Number of Failures [Redacted]		Estimated Property Damage [Redacted]	
Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE DRIVING AIR BAG LIGHT COMES ON. ALSO, HORN AND CRUISE CONTROL ARE INOPERATIVE. CONTACTED DEALER. AK NOTIFIED DEALER OF PROBLEM WHEN I HAD AIRCRAFT HORN FIRED - I WAS TOLD THE PROBLEM WAS INSIDE THE STEERING WHEEL - COIL SPRING WHICH BREAKS AND DISABLES AIR BAG - CRUISE CONTROL AND HORN. I WAS TOLD IT WAS A COMMON PROBLEM BY - MONTH CALLED SEVERAL DODGE DEALERS. EVERYONE KNEW OF THE SAME PROBLEM. I REPORTED IT TO DODGE COMPANY. HAD IT REPAIRED \$50.00 + TAX. COIL SPRING			
THE PRIVACY ACT OF 1974 (PUBLIC LAW 93-573) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration by the National Highway Traffic Safety Administration. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

I Have Receipt. Too dangerous to drive with so many safety items disabled. Safety HAZARD - I was told recall in pickup trucks - same problem

at Dealership

at Dealership