



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

22-JAN-2002

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Reference No.

8002610

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B4GP44R9TB309286	DODGE TRUCK	CARAVAN	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09500000 12110000 15300000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG EQUIPMENT:SPEED CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 21-FEB-2001 Mileage at Failure(s) 90 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED THE AIR BAG LIGHT STAYS ON. HORN AND CRUISE CONTROL ARE INOPERATIVE. CONTACTED DEALER.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Same Problem

U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) 735151		Vehicle Identification No. (VIN) 1B4GP44R9T8309286		Vehicle Make DODGE TRUCK		Vehicle Model CARAVAN		Vehicle Year 1998		Current Odometer Reading 90,000			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES ☒ NO ☐												Signature of Owner [Redacted]		Date 2-14-02	
VEHICLE INFORMATION															
Transmission Type ☒ Automatic ☐ Manual		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized Belt		Cruise Control ☒ Yes ☐ No		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Vehicle Style ☒ Sport Utility ☐ Truck ☐ Station Wagon ☐ Pick Up ☐ Truck					
Part Name(s) COMMUNICATIONS: HORN ASSEMBLY INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG EQUIPMENT: CRUISE CONTROL		Location ☐ Front ☐ Left ☐ Right ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement		Date(s) of Failure(s) 21-FEB-2001		Mileage at Failure(s) 90		Vehicle Speed at Failure(s) All		No of Failures 1			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(s) on the back of this form)															
Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No		Number of Persons Injured		Number of Failures		Estimated Property Damage		Reported to Police ☐ Yes ☐ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING AT ANY SPEED THE AIR BAG LIGHT STAYS ON. HORN AND CRUISE CONTROL ARE INOPERATIVE. CONTACTED DEALER. AK NOTIFIED DEALER OF PROBLEM WHEN I HAD AIR CONDITIONER FIXED. I WAS TOLD THE PROBLEM WAS INSIDE STEERING WHEEL - COIL SPRING WHICH OPERATES AND DISCUBES AIR BAG - COULD CONTROL A HORN. I WAS TOLD IT WAS A COMMON PROBLEM BY SERVICE ADVISOR AT dealership. Monmouth Dodge Landmark II. Cost \$1,000, didn't even have to check. In the past month I've had several Dodge dealers, everyone knew of the same problem. I reported it to Dodge Company, I had it repaired for \$850 + Tax. Coil spring. I have receipt. Too dangerous to drive with so many safety items disabled. Safety Horn and - I was told there are recalls for trucks.															
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