



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

22-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002583

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JTDDR32T710089745		TOYOTA	CELICA	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 21-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 9		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED AND WHEN APPLYING BRAKES, THEY MAKE A LOUD NOISE. CONTACTED DEALER. *AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NAT ONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Form Approved OMB No. 2127-0006

FOR NHTSA USE ONLY

1039

Date Received

Odor

ri_dt

od_r

up_itr

02 JAN 16 PM 2:55

22-JA 1-2002

OFFICE

DEFECTS INVESTIGATION

Reference No.

8002583

735076

WINTER GARDEN

FL

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, NHTSA WILL NOT provide your name and address to the manufacturer.

Signature of Owner

YES

NO

Date

VEHICLE INFORMATION

Vehicle Identification No. (VIN) (Located in the driver's side door sill or on the windshield on the driver's side)

JTDDR32T710089745

Vehicle Make

TOYOTA

Vehicle Model

CELICA

Vehicle Year

2001

Current Odometer Reading

12,000.00

Purchase Date

5-14-01

Dealer's Name

Kissimmee Toyota

2535 No Orange Blossom Trail

City Kissimmee State FL Zip Code 34744

Engine Size

2.0L/1600cc

No. Cylinders

4

Turbo

Diesel

Gas

Fuel Injector

Transmission Type

Manual

Automatic

Yes

No

Antilock Brakes

Yes

No

Restraint System

3-point Belt

Motorbelt

Driver's side Airbag

Passenger's side Airbag

Cruise Control

Yes

No

Drive Type

Front

Rear

4-Wheel

Vehicle Type

Car

Van

Minivan

Other

Sport Util

Truck

Motorcycle

Body Style

2-Door

4-Door

Station wagon

Pick Up

Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

09200000

Part Name(s)

BRAKES-HYDRAULIC SYSTEM

Location

Left

Right

Front

Rear

Failed Part(s)

Original

Replacement

No. of Failures

Date(s) of Failure(s) 21-DEC-2001

Mileage at Failure(s) 9

Vehicle Speed at Failure(s)

Failed Part(s)

Yes

No

NHTSA

Previously

Yes

No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Yes

No

Fire

Yes

No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

Yes

No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED AND WHEN APPLYING BRAKES, THEY MAKE A LOUD NOISE.
CONTACTED DEALER. *AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

while driving at any speed especially in the morning
back car out when breaking you can hear a loud
screaking sound. As far as the air condition
when it is really cold there is not enough heat
coming in. when it is really hot there is not
enough air coming in from the air conditioning
Car had lots of rust underneath. I was told by
Curri & Pierce advisor it was normal for new car
sitting on lot. Requesting Replacement of air conditioner.
Replace/Inspect Ball joints and dust covers, Brake lines and hose
Brake linings, drums and brake pads/discs.

Sincerely,

U.S.G.P.O. 1992-923-887/8000

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590