



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

22-JAN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8002549

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD		FORD TRUCK	AEROSTAR	1992	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08510000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:SWITCH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 15-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 142000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS NOT ABLE TO TURN KEY TO SHUT OFF ENGINE. A PIN IN LINKAGE GOING TO IGNITION SWITCH HAD FALLEN OUT. CONSUMER REPAIRED HIMSELF.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-327-4333
NATIONWIDE 1-888-DASH-2-DOT
Vehicle Owner's Questionnaire (VOQ)
DOT Auto Safety Hotline

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COVINGTON
LA
734980

8002549

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐

Signature of Owner
[Redacted]
Date: 5/14/02

Vehicle Identification No. (VIN) (located on front of windshield or driver's door)
1FMDA31XAN267386

Vehicle Make
FORD TRUCK

Vehicle Model
AEROSTAR

Vehicle Year
1992

Current Odometer Reading
14500

Purchase Date
9/01/00

Dealer's Name
[Redacted]

City
[Redacted]

State
LA

Zip Code
70438

Engine Size
4.0

Engine Type
Gas

Fuel Injection
Turbo

Transmission Type
☒ Automatic
☐ Manual

Antilock Brakes
☒ Yes
☐ No

Restraint System
☒ 3-Point Belt
☒ Driver's Side Airbag
☐ 2-Point Belt
☐ Passenger's Side Airbag

Cruise Control
☐ Yes
☒ No

Vehicle Type
☒ Car
☐ Van
☐ Minivan
☐ Other

Body Style
☐ Sport Utility
☐ Truck
☐ 4-Door
☐ 2-Door
☐ Station Wagon
☐ Pick Up
☐ Truck

Component
08510000

Part Name(s)
ELECTRICAL SYSTEM-IGNITION SWITCH

Location
Left
Right
Rear
Front
Other

Failed Part(s)
Original
Replacement

No. of Failures
15-DEC-2001
142000
Vehicle Speed at Failure(s)
0 mph

Date(s) of Failure(s)
15-DEC-2001
142000
Vehicle Speed at Failure(s)
0 mph

Failed Part(s)
Original
Replacement

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash
☐ Yes
☒ No

Fire
☐ Yes
☒ No

Number of Persons Injured
[Redacted]

Number of Failures
[Redacted]

Estimated Property Damage
[Redacted]

Reported to Police
☐ Yes
☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
CONSUMER WAS NOT ABLE TO TURN KEY TO SHUT OFF ENGINE & PIN IN LINKAGE GOING TO IGNITION SWITCH HAD FALLEN OUT. CONSUMER REPAIRED HIMSELF. AK
Now to shut engine off under hood when this happens. Only way to shut engine down on this unit is to stop fuel pump & replace engine of fuel.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED