



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

18-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002519

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G34152MXWN324648		OLDSMOBILE	ACHIEVA	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07380000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-OCT-2001 Mileage at Failure(s) 11900 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

COOLANT IS LEAKING FROM UNDERNEATH VEHICLE. DEALERSHIP IS AWARE OF PROBLEM. MECHANIC AT DEALERSHIP TOLD CONSUMER THAT TRANSMISSION WAS LEAKING AND NEEDED TO BE REPLACED.

*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

02 JUN 19 08:10 PM

13-JAN-2002

OFFICE
DEFECTS INVESTIGATION

Od_or

at_dt

od_rt

up_itr

Reference No.

8002519

OWNER INFORMATION (Type or Print)

BUTLER

AL

36904

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of an address to the vehicle manufacturer.

YES

NO

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(Located at bottom of
windshield on driver's side)

1G34152MXWN324648

Vehicle Make

OLDSMOBILE

Vehicle Model

ACHIEVA

Vehicle Year

1998

Current Odometer Reading

Purchase Date

Dealer's Name

Sellers Olds

Engine Size

3100

No. Cylinders

6

Turbo

Diesel

Gas

Fuel Injection

☐ New☒ Used

City

State

Zip Code

39321

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Type

Vehicle Type

Body Style

☐ Manual☒ Yes☐ No☐ 3-Point Belt☐ Motorbelt☐ 2-Point Belt☐ Passengerside Airbag☒ Yes☐ No☒ Front☐ Rear☐ 4-Wheel☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

07380000

Part Name(s)

POWER TRAIN TRANSMISSION: AUTOMATIC COOLING UNIT AND

Location

Left

Right

Front

Rear

Failed Part(s)

Original

Replacement

No. of Failures

Date(s) of Failure(s)

01-OCT-2001

Mileage at Failure(s)

11900

Vehicle Speed at Failure(s)

Failed Part(s)

Yes

No

NHTSA Previously

Yes

No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No☐ Yes☐ No

\$800.00

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

COOLANT IS LEAKING FROM UNDERNEATH VEHICLE. DEALERSHIP IS AWARE OF PROBLEM. MECHANIC AT DEALERSHIP TOLD CONSUMER THAT TRANSMISSION WAS LEAKING AND NEEDED TO BE REPLACED. *Consistent problem with low coolant and repairs very expensive. But thought problem was overlook.*

CONTINUE ON BACK IF NEEDED

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