



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 798

Date Received

18-JAN-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

8002473

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                 |                                                                                |                                                                                                                                                                                                                                             |                                                                                          |                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of windshield and driver's side door)</small><br><b>N/A</b>                                                                                                                                              | Vehicle Make<br><b>FORD TRUCK</b>                                              | Vehicle Model<br><b>EXPLORER</b>                                                                                                                                                                                                            | Vehicle Year<br><b>2002</b>                                                              | Current Odometer Reading                                                                                                                     |
| Purchase Date<br><input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                          | Dealer's Name _____<br>City _____ State _____ Zip Code _____                   |                                                                                                                                                                                                                                             | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                    | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                      | Antilock Brakes<br><input type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                           |
| Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                                | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____                      |                                                                                          |                                                                                                                                              |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                                                                                                  |                                                                                                                                          |                                                                                             |
|------------------------------|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>06410000</b> | Part Name(s)<br><b>FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL</b>                                                  | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure                | Dates of Failure(s) <b>17-DEC-2001</b><br>Mileage at Failure(s) <b>1200</b><br>Vehicle Speed at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                  |                           |                      |                          |                                                                                |
|------------------------------------------------------------------------------|------------------------------------------------------------------|---------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|------------------------------------------------------------------------------|------------------------------------------------------------------|---------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**BRAKE PEDAL AND GAS PEDAL ARE TOO CLOSE TOGETHER AND THAT WHEN TRYING TO APPLY BRAKES CONSUMER APPLIED GAS PEDAL, AND RAN INTO A DUMPSTER. PLEASE PROVIDE MORE INFORMATION.\*AK**

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

| U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  | DOT Auto Safety Hotline<br><b>Vehicle Owner's Questionnaire (VOQ)</b><br>NATIONWIDE 1-888-DASH-2-DOT<br>1-888-327-4236<br>www.nhtsa.dot.gov/hotline                                                                                                                                                                                                             |  | FOR AGENCY USE ONLY 798                                                                                                                                                                                                              |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Date Received: <b>FEB 27 2002</b><br><b>18-JAN-2002</b><br>DEFECTS INVESTIGATION OFFICE                                                                                                                                                                                                                                                                         |  | Od_or _____<br>rt_dt _____<br>oo_nt _____<br>up_ltr _____<br>Reference No.<br><b>8002473</b>                                                                                                                                         |  |
| OWNER INFORMATION (Type or Print)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                 |  | Work Number _____                                                                                                                                                                                                                    |  |
| [Redacted] <b>734751</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                                                                                                                                                                                                 |  | Home Number [Redacted]                                                                                                                                                                                                               |  |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?<br>In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                                                                                                                                                                                                 |  | YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>                                                                                                                                                                  |  |
| Signature of Owner [Redacted]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                                                                                                                                                                 |  | Date <b>2/15/02</b>                                                                                                                                                                                                                  |  |
| VEHICLE INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                      |  |
| Vehicle Ident. No. (VIN) (Located a. bottom windshield on driver's side)<br><b>NIA IFMZU73EX 29ABBS 2</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  | Vehicle Make<br><b>FORD TRUCK</b>                                                                                                                                                                                                                                                                                                                               |  | Vehicle Year<br><b>2002</b>                                                                                                                                                                                                          |  |
| Purchase Date<br><b>10/25/01</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | Vehicle Mode<br><b>EXPLORER</b>                                                                                                                                                                                                                                                                                                                                 |  | Current Odometer Reading<br><b>4,500</b>                                                                                                                                                                                             |  |
| Dealer's Name <b>Burgstrom N.M. Ford</b><br>City <b>Neenah</b> State <b>WI</b> Zip Code <b>54956</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | Engine Size (CID/CC/L)<br><b>6</b> Cylinders <b>6</b>                                                                                                                                                                                                                                                                                                           |  | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection                                                                   |  |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used<br>Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                                                                                                                                              |  | Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No<br>Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input checked="" type="checkbox"/> Driver's side Airbag <input type="checkbox"/> 2-Point Belt<br><input checked="" type="checkbox"/> Passenger's side Airbag |  | Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No<br>Drive Train<br><input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel                        |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Vehicle Type<br><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other                                                                                         |  | Body Style<br><input type="checkbox"/> 2-Door<br><input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input checked="" type="checkbox"/> Truck                |  |
| FAILED COMPONENT(S)/PART(S) INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  |                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                      |  |
| Component<br><b>06410000</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  | Part Name(s)<br><b>FUEL THROTTLE LINKAGES AND CONTROL PEDAL</b>                                                                                                                                                                                                                                                                                                 |  | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear<br>Failed Part(s)<br><input type="checkbox"/> Original <input type="checkbox"/> Replacement |  |
| No of Failures                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  | Date(s) of Failure(s) <b>17-DEC-2001</b><br>Mileage at Failure(s) <b>1200</b><br>Vehicle Speed at Failure(s) <b>10 MPH</b>                                                                                                                                                                                                                                      |  | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No<br>NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                           |  |
| APPLICATION INCIDENT INFORMATION<br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                      |  |
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                |  | Number of Persons Injured <b>None</b><br>Number of Fatalities <b>None</b><br>Estimated Property Damage <b>None</b><br>Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                         |  |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)<br><br><b>BRAKE PEDAL AND GAS PEDAL ARE TOO CLOSE TOGETHER AND THAT WHEN TRYING TO APPLY BRAKES CONSUMER APPLIED GAS PEDAL, AND RAN INTO A DUMPSTER. PLEASE PROVIDE MORE INFORMATION.*AK</b>                                                                                                                                                                                                                                                                                                                            |  |                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                      |  |
| CONTINUE ON BACK IF NEEDED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                      |  |
| The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |  |                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                      |  |

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

There were two incidents. One by myself, one by my friend. Ages 55 & 51. The 1<sup>st</sup> was by myself, turning a corner, after coming to a stop. Car jerked + hesitated as I turned. Resembled a starting car w/ poor gas. The 2<sup>nd</sup> involved a turn also, coming to a stop, then we were to back into motel parking spot. The person put his foot on brake pedal and gas pedal at same time. The harder he pushed on brake, the more his foot engaged the gas, and hit the dumpster. In my opinion the brake and gas pedals are too close in proximity. Had there been a person in front of us, it may have been much more serious. The brake pedal is too soft, and goes down too far I believe. The two incidents happened two days apart 1:00 PM + 7PM. No Alcohol was involved \$756.00 in damage, yet to be repaired, KNOX Auto Body, Menasha, WI

☆ U.S. G.P.O.: 1982-823-807 / 60006

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

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