



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

17-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002403

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWCC21CXYM419374		VOLKSWAGEN	BEETLE	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 06610001	Part Name(s) ENGINE EXHAUST SYSTEM:MANIFOLD:OXYGEN SENSOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 8	Dates of Failure(s) 01-JAN-2001 Mileage at Failure(s) 16000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS STALLED 7-8 TIMES AT SPEEDS OF 55-65 MPH. DEALER HAS REPLACED O2 SENSOR 3 TIMES, HAS NOT REMEDIED THE PROBLEM. PLEASE PROVIDE FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline				AGENCY USE ONLY 758	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received: 1-17-2002 Ref: 8002403	
OWNER INFORMATION (Type or Print)				Reference No. 8002403	
[Redacted]				434372	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of your signature, please provide the name and address to the manufacturer.				☒ YES ☐ NO Date: 2/7/02	
Signature of Owner: [Redacted]				[Redacted]	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located on the windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWCC21CXYM419374		VOLKSWAGEN	BEETLE	2001	15,944
Purchase Date: 9-21-99		Dealer's Name: NORTHTOWN AUTO.		Engine Size (CID/CC/L): 2.0	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used		City: Amherst State: NY Zip Code: 14226		No. Cylinders: 4	
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driver's side Airbag ☐ 2-Point Belt ☒ Passenger's side Airbag		☒ Yes ☐ No	☒ Front ☒ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☒ Car ☐ Van ☐ Minivan ☐ Other		☐ Sport Utility Truck ☐ Station wagon ☐ Pick Up Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component	Part Name(s)		Location		Failed Part(s)
05100000 06610001	ENGINE EXHAUST SYSTEM: MANIFOLD: OXYGEN SENSOR		☐ Left ☐ Front ☐ Right ☐ Rear		☒ Original ☐ Replacement
No. of Failures: 1	Date(s) of Failure(s): 01-JAN-2001		Mileage at Failure(s): 16000		Vehicle Speed at Failure(s): over 50 mph
Failed Part(s):		NHTSA Previously:		☒ Yes ☐ No ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.)					
Crash	Fire	Number of Persons Injured		Number of Fatalities	Estimated Property Damage
☐ Yes ☐ No	☐ Yes ☐ No				
Reported to Police: ☐ Yes ☐ No					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
VEHICLE HAS STALLED 7-8 TIMES AT SPEEDS OF 55-55 MPH. DEALER HAS REPLACED O2 SENSOR 3 TIMES, HAS NOT REMEDIED THE PROBLEM. PLEASE PROVIDE FURTHER INFORMATION. AK					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					