



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY §20

Date Received

17-JAN-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

8002365

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                                                                                                                                                                |                                                             |                                                                                                                                                                                                              |                                                             |                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side)</small>                                                                                                                                               | Vehicle Make                                                | Vehicle Model                                                                                                                                                                                                | Vehicle Year                                                | Current Odometer Reading                                                                                   |
| 1HFSC47071A000348                                                                                                                                                                                                                              | HONDA MOTORCY                                               | GOLDWING                                                                                                                                                                                                     | 2001                                                        |                                                                                                            |
| Purchase Date                                                                                                                                                                                                                                  | Dealer's Name _____                                         |                                                                                                                                                                                                              | Engine Size<br>(CID/CC/L _____)                             | <input type="checkbox"/> Turbo                                                                             |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                          | City _____ State _____ Zip Code _____                       |                                                                                                                                                                                                              | No Cylinders _____                                          | <input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type                                                                                                                                                                                                                              | Antilock Brakes                                             | Restraint System                                                                                                                                                                                             | Cruise Control                                              | Drive Train                                                                                                |
| <input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                          | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel        |
| Vehicle Type                                                                                                                                                                                                                                   |                                                             | Body Style                                                                                                                                                                                                   |                                                             |                                                                                                            |
| <input type="checkbox"/> Car <input type="checkbox"/> Sport Utl<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                             | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____     |                                                             |                                                                                                            |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                                                     |                                                                                                                                          |                                                                                             |
|-----------------------|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>05100000 | Part Name(s)<br>ENGINE                                                                              | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br>1    | Dates of Failure(s) 24-NOV-2001<br>Mileage at Failure(s) 20000<br>Vehicle Speed at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                  |                                |                           |                                   |                                                                               |
|-------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------|---------------------------|-----------------------------------|-------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damag<br>_____ | Reported to Polic<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------|---------------------------|-----------------------------------|-------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT UNKNOWN SPEED ENGINE STALLED UNEXPECTEDLY AND IT COASTED BEFORE BEING STOPPED. DEALERSHIP HAS NOT EXAMINED MOTORCYCLE FOR THIS PROBLEM. NOTE: DEALERSHIP SERVICED MOTORCYCLE PRIOR TO THE INCIDENT FOR AN OVER-SENSITIVE "ENGINE STOP SWITCH." PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION. \*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

## DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NAT ONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

920

DOT Received

OFFICE

4 JAN 2002

DEFECTS INVESTIGATION

Od\_or  
rt\_dt  
od\_rt  
wp\_ltr

Reference No.

0002365

OWNER INFORMATION (Type or Print)

734314

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle's manufacturer.

YES ☒ NO ☐

Date 2/3/2002

Signature of Owner

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at front windshield or driver's side)

1HFSC47071A000348

Vehicle Make

HONDA MOTORCY

Vehicle Model

GOLDWING

Vehicle Year

2001

Current Odometer Reading

20,889

Purchase Date

11-24-2000

Dealer's Name B &amp; B Honda

☒ New ☐ Used

City Victorville State Cal Zip Code

Engine Size

1800

No. Cylinders

6

☐ Turbo  
☐ Diesel  
☒ Gas  
☐ Fuel Injectio

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Type

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☒ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☒ Truck

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component  
05100000Part Name(s)  
ENGINE

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No. of Failures

1

Date(s) of Failure(s) 24-NOV-2001

Mileage at Failure(s) 20000

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes☐ No

NHTSA Previously

☐ Yes☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☐ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT UNKNOWN SPEED ENGINE STALLED UNEXPECTEDLY AND IT COASTED BEFORE BEING STOPPED. DEALERSHIP HAS NOT EXAMINED MOTORCYCLE FOR THIS PROBLEM. NOTE: DEALERSHIP SERVICED MOTORCYCLE PRIOR TO THE INCIDENT FOR AN OVER-SENSITIVE "ENGINE STOP SWITCH-1." PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION.

\*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-57). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE FOLLOWING PAGES ARE WITHHELD TO  
PROTECT UNWARRANTED INVASION OF  
PERSONAL PRIVACY PURSUANT TO  
EXEMPTION 6 OF THE FREEDOM OF  
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 3)



