



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

15-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002234

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HC13Z51G211749		DODGE TRUCK	RAM	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02150000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 10-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 44000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEARD A RATTLING UNDER FRONT OF VEHICLE. WHILE INSPECTING VEHICLE HE NOTICED LOWER CONTROL ARM WAS RUBBING ON THE DRIVER SIDE TIRE WHEN TURNING STEERING WHEEL SHARP TO THE LEFT. DEALER GRINDED OFF PART OF CONTROL ARM, BUT IT WAS STILL RUBBING ON TIRE. DEALER STATED THERE WAS NO REMEDY.*AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received: <u>11/11/02</u> Office: <u>DEPT 2002</u> 15 SUBJECTS INVESTIGATED Reference No. <u>800204</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted]			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: <u>1/22/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>3B7HC13Z51G211749</u>		Vehicle Make <u>DODGE TRUCK</u> Vehicle Model <u>RAM</u> Vehicle Year <u>2001</u> Current Odometer Reading <u>42168</u>	
Purchase Date _____ ☐ New ☒ Used		Dealer's Name <u>EARNHARDT DODGE</u> City <u>GILBERT</u> State <u>AZ</u> Zip Code <u>85</u> Engine Size (CID/CC/L) <u>5.9</u> No. Cylinders <u>8</u> ☐ Turbo Diesel Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☒ Rear ☐ 4-Wheel Vehicle Type ☐ Car ☐ Sport Utility ☒ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02150000</u>	Part Name(s) <u>SUSPENSION INDEPENDENT FRONT CONTROL ARM LOWER</u>	Location ☒ Left Front ☐ Right Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures <u>CONTINUOUS</u> <u>CONTINUOUS</u>	Date(s) of Failure(s) <u>10-DEC-2001</u> Mileage at Failure(s) <u>44000</u> Vehicle Speed at Failure(s) _____		Failed Part(s) ☒ Yes ☐ No NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
HEARD A RATTLING UNDER FRONT OF VEHICLE. WHILE INSPECTING VEHICLE HE NOTICED LOWER CONTROL ARM WAS RUBBING ON THE DRIVER SIDE TIRE WHEN TURNING STEERING WHEEL SHARP TO THE LEFT. DEALER GRINDED OFF PART OF CONTROL ARM, BUT IT WAS STILL RUBBING ON TIRE. DEALER STATED THERE WAS NO REMEDY. AK			

(1) THE STATEMENT ABOVE, WAS MADE BY
 GARY CRIDER, DODGE, CASAGRANDE, AZ
 (2) CHASSER DETROIT, JAN 16. VERY RUDE TO ME ON PHONE.
 SERVICE DONE ON TRUCK 1-21-02 - EARNHARDT DODGE

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

WORK WAS DONE ON 1-21-02 AT EARNHARDT
DODGE GILBERT AZ.

STEERING GEAR BOX WAS SERVICED.
I DO NOT HAVE THE SERVICE REPORT AT
THIS TIME.

NO PROBLEM WITH EARNHARDT DODGE.
PROBLEM WITH CHRYSLER-DETROIT.

U.S. G.P.O. 1982 - 023-8871-0006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590-0001

