



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

14-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002112

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of and/or driver's door side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B3HD46R91H559291		DODGE	INTREPID	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
				☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12340000	Part Name(s) INTERIOR SYSTEMS:SEAT HEAD RESTRAINTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 06-JAN-2002 Mileage at Failure(s) 12800 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL D1V273000; HEAD PROTECTION DEVICE LOCATED ABOVE CENTER DOOR SUPPORT AT B-PILLAR, HAS SHARP CORNERS, AND IS CAUSING SLIGHT INJURIES TO DRIVER'S HEAD. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Form Approved: OMB No. 2127-0008

FOR AGENCY USE ONLY

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Defect Investigated

Od or
rt dt
od rt
up ltr

14-JAN-2002

OFFICE
DEFECTS INVESTIGATION

Reference No.

8002112

OWNER INFORMATION (Type or Print)

733583

Work

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner

YES NO

Date 1/26/2002

VEHICLE INFORMATION

Purchase Date

2-2001

Dealer's Name

Engine Size
(CID/CC/L)

Diesel

Gas

Fuel Injection

☒ New ☐ Used

City State Zip Code

No Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☐ Yes

☐ 3-Point Belt

☐ Motorbelt

☒ Yes

☒ Front

☒ Car

☐ Sport Util

☐ 2-Door

☒ Automatic

☒ No

☒ Driver's Side Airbag

☐ 2-Point Be

☐ No

☐ Rear

☐ Van

☐ Truck

☒ 4-Door

☒ Passenger Side Airbag

☐ 4-Wheel

☐ Minivan

☐ Motorcycle

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12340000

Part Name(s)
INTERIOR SYSTEMS: SEAT HEAD RESTRAINTS

Location

☐ Left

☐ Right

Failed Part(s)

☐ Original

☐ Replacement

No of Failures

Date(s) of Failure(s) 06-JAN-2002

Mileage at Failure(s) 12800

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No

☐ Yes ☐ No

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☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 01V273000; HEAD PROTECTION DEVICE LOCATED ABOVE CENTER DOOR SUPPORT AT B-PILLAR, HAS SHARP CORNERS, AND IS CAUSING SLIGHT INJURIES TO DRIVER'S HEAD.

PLEASE PROVIDE ANY FURTHER INFORMATION: AK

THE PART PROVIDED TO ME TO SATISFY THE RECALL IS A HUGE SAFETY HAZARD TO ME. I HAVE MY HEAD ON THIS PART WHILE I AM DRIVING. DODGE REFUSES TO DESIGN A NEW PART. MY ONLY OPTION IS TO HAVE DODGE BUY MY CAR BACK.

THE PRIVACY ACT OF 1974 (PUBLIC LAW 93-573) THIS INFORMATION IS REQUESTED PURSUANT TO AUTHORITY VESTED IN THE NATIONAL HIGHWAY TRAFFIC SAFETY ACT AND SUBSEQUENT AMENDMENTS. YOU ARE UNDER NO OBLIGATION TO RESPOND TO THIS QUESTIONNAIRE. YOUR RESPONSE MAY BE USED TO ASSIST THE NHTSA IN DETERMINING WHETHER A MANUFACTURER SHOULD TAKE APPROPRIATE ACTION TO CORRECT A SAFETY DEFECT. IF THE NHTSA PROCEEDS WITH ADMINISTRATIVE ENFORCEMENT OR LITIGATION AGAINST A MANUFACTURER, YOUR RESPONSE, OR A STATISTICAL SUMMARY THEREOF, MAY BE USED IN SUPPORT OF THE AGENCY'S ACTION.

AND THEY REFUSE THAT AS WELL. I NEED SOMEONE TO HELP ME.