



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

14-JAN-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8002086

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP6047NH112440	FORD	THUNDERBIRD	1992	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000	Part Name(s) LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure	Dates of Failure(s) 01-JAN-2001 Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
---	--	--------------------------------	---------------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DURING OPERATION OF VEHICLE AT NIGHT HEADLIGHTS WILL INTERMITTENTLY SHUT OFF OR FLICKER ON AND OFF, REDUCING VISIBILITY FOR DRIVER. T DEALERSHIP HAS NOT EXAMINED VEHICLE TO DETERMINE CAUSE OF THE PROBLEM, AND INFORMED CONSUMER THAT VEHICLE WAS NOT AFFECTED BY RECALL CAMPAIGN 99V275000. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received: <u>FEB 21 2002</u> Od. or rt. dt. <u>od. 2 up. ltr</u> Reference No. <u>8002086</u>	
		Work Number _____ Home No. _____	
OWNER INFORMATION (Type or Print)			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of _____ name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>1/18/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1FAPP6047NH112440</u>		Vehicle Make <u>FORD</u> Vehicle Model <u>THUNDERBIRD</u> Vehicle Year <u>1992</u> Current Odometer Reading <u>12000</u>	
Purchase Date _____ ☐ New ☒ Used		Dealer's name: <u>CAVALIER FORD</u> City <u>BALENTWOOD</u> State <u>MD</u> Zip Code _____ Engine Size (CID/CC/L) <u>3.8L</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection No. Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☒ Motorbelt ☒ 2-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	
Vehicle Type ☒ Car ☐ Sport/Utility Truck ☐ Stationwagon ☐ Pick Up Truck ☐ Van ☐ Minivan ☐ Other _____		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck	
1. FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>09002000</u> Part Name(s) <u>LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS</u> Location ☒ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement		No. of Failures <u>7</u> Date(s) of Failure(s) <u>01-JAN-2001</u> Mileage at Failure(s) <u>11,827</u> Vehicle Speed at Failure(s) <u>25</u> Failed Part(s) ☐ Yes ☒ No NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u> Number of Fatalities <u>0</u> Estimated Property Damage <u>0</u> Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
DURING OPERATION OF VEHICLE AT NIGHT HEADLIGHTS WILL INTERMITTENTLY SHUT OFF OR FLICKER ON AND OFF, REDUCING VISIBILITY FOR DRIVER. THE DEALERSHIP HAS NOT EXAMINED VEHICLE TO DETERMINE CAUSE OF THE PROBLEM, AND INFORMED CONSUMER THAT VEHICLE WAS NOT AFFECTED BY RECALL CAMPAIGN 99V275000. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-579): This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

101

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Phoned dealer - Auburn Motors - Authorized Ford Dealer and the person in service was interested in getting me in to fix problem but was not interested in discussing the cause.

[illegible]

★ U.S. G.P.O.: 1982-572-887/40085

BUSINESS REPLY MAIL

BEST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES