



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 120

Date Received

11-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8002074

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HF16Z7XS212339		DODGE TRUCK	RAM	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Dates of Failure(s) 11-JAN-2002 Mileage at Failure(s) 19434 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TRUCK WILL NOT DOWNSHIFT WITHOUT PUSHING ACCELERATOR ABOUT HALF WAY TO THE FLOOR. PUSHING THE ACCELERATOR THAT FAR DOWN COULD CAUSE AN ACCIDENT. MANUFACTURER SAID THERE WAS NOT REMEDY FOR THIS PROBLEM. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 120	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DO IT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received: 11 JAN 2002 Office: DEFECTS INVESTIGATION Reference No.: 8002074 Word Number: [REDACTED]	
Do you authorize NHTSA to have a copy of records in the manufacturer of your vehicle? In the absence of your signature, the name and address to the vehicle manufacturer.		☒ YES ☐ NO Date: 02/06/02	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year
1B7HF16Z7XS212339	DODGE TRUCK	RAM	1999
Purchase Date	Dealers Name	Engine Size (CID/CC/L)	Turbo Diesel Gas Fuel Injection
03/30/99	SONNY HANCOCK CHRY. RLY	5.9	☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City LENOIR State N.C. Zip Code 28645	No. Cylinders 8	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ 2 Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No
Vehicle Type	Body Style	Drive Train	
☐ Car ☐ Sport Utility ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4 Door ☐ Stationwagon ☒ Pick Up ☐ Truck	☐ Front ☐ Rear ☒ 4-Wheel	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
07300000	POWER TRAIN: TRANSMISSION: AUTOMATIC	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
0	11-JAN-2002	back to 03/30/99	51-19434
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Estimated Property Damage		Reported to Police	
0		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
TRUCK WILL NOT DOWNSHIFT WITHOUT PUSHING ACCELERATOR ABOUT HALF WAY TO THE FLOOR. PUSHING THE ACCELERATOR THAT FAR DOWN COULD CAUSE AN ACCIDENT. MANUFACTURER SAID THERE WAS NOT REMEDY FOR THIS PROBLEM. THIS HAS BEEN A PROBLEM SINCE I BOUGHT TRUCK. PROBLEM REPORTED, RETURNED TWICE, TO SONNY HANCOCK, CALLED CHRYSLER CORP. TOOK VEHICLE TO RAMEY CHY. DODGE TAYLOR WA. I CONTACTED HEATHER MULLINX AT CHRYSLER CORP.			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Field to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

A copy of the new vehicle statements and disclosures are included

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★ U.S. G.P.O.: 1982-625-827/60396

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



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IF MAILED
IN THE
UNITED STATES

FEB 1982

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