



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 197

Date Received

10-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001973

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALT52U2SG242701		FORD	TAURUS	1995	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
					☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Dates of Failure(s) 01-FEB-2001 Mileage at Failure(s) 127000 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT ANY MPH, THE SPEEDOMETER WILL GO CRAZY AND WILL NOT SHOW ACTUAL SPEED, HAD CONTACTED DEALER ABOUT IT. PLEASE PROVIDE MORE INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 197

Date Received

MAR 11 2002

42 JAN 2002

DEFECTS INVESTIGATION

Od_or

rt_dt

od_rt

Sup_ltr

Reference No.

8001973

OWNER INFORMATION (Type or Print)

YOLANDA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of your name and address to the

Signature of Owner

YES

NO

Vehicle's manufacturer

Date 1/26/02

VEHICLE INFORMATION

Vehicle Ident. No. (var., if (colored or bottom windshield on driver's side)

1FALT52U2SG242701

Vehicle Make

FORD

Vehicle Model

TAURUS

Vehicle Year

1995

Current Odometer Reading

Purchase Date

3-8-01

Dealer's Name Bowler Nissan

☐ New ☒ Used

City El Paso Tx State TX Zip Code 79936

Engine Size
(CID/CC/L)

No. Cylinders

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt
☐ Motorbelt
☐ Driverside Airbag
☐ 2-Point Belt
☐ Passengerside Airbag

Cruise Control

☐ Yes
☐ No

Drive Train

☐ Front
☐ Rear
☒ 4 Wheel

Vehicle Type

☒ Car
☐ Sport Utility
☐ Van
☐ Truck
☐ Minivan
☐ Motorcycle
☐ Other

Body Style

☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12430000Part Name(s)
INTERIOR SYSTEMS: INSTRUMENT PANEL; SPEEDOMETER; ODO

Location

Left

Right

Front

Rear

Other

Failed Part(s)

☒ Original
☐ Replacement

No. of Failures

0

Date(s) of Failure(s) 01-FEB-2001

Mileage at Failure(s) 127000

Vehicle Speed at Failure(s) 0

Failed Part(s)

Yes

No

NHTSA Previously

Yes

No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(s) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT ANY MPH, THE SPEEDOMETER WILL GO CRAZY AND WILL NOT SHOW ACTUAL SPEED, HAD CONTACTED DEALER ABOUT IT. PLEASE PROVIDE MORE INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590



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NECESSARY
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When I'm driving at a certain MPH the
Speedometer does not show actual speed

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail	
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)	
TIRE IDENTIFICATION NO.	
DOT P30565215	
MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.	
NARRATIVE DESCRIPTION (CONTINUED)	