



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

10-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001918

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN		MICHELIN	RADIAL X	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 28-SEP-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 17000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON A 2000 HYUNDAI, ELANTRA, ORIGINAL EQUIPMENT, TIRE SIZE 195/60R14 AND DO EDBHBY9X0800 AT 14,000 MILES BOTH FRONT TIRES HAD TO BE REPLACED BECAUSE OF TIRE BLISTERING . AT 16,900 MILES CONSUMER REPLACED LEFT REAR TIRE DUE TO A BLOWOUT. DEALER / MANUFACTURER WERE NOT NOTIFIED . FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. *AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOY 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241 Date Rec'd: <u>10-22-02</u> Date: <u>10-JAN-2002</u> Office: <u>DEFECTS INVESTIGATION</u> Reference No.: <u>8001918</u> Work Number: <u>[REDACTED]</u> Home Number: <u>[REDACTED]</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO Date: <u>3/6/02</u>	
Signature of Owner <u>[REDACTED]</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>[REDACTED]</u> (located at bottom of windshield on driver's side)		Vehicle Make <u>MICHELIN</u> Vehicle Model <u>RADIAL X</u>	
Vehicle Year <u>1900</u> Current Odometer Reading <u>approx. 17,000 miles</u>		Engine Size (CID/CC/L) <u>[REDACTED]</u> No. Cylinders <u>6</u>	
Purchase Date <u>[REDACTED]</u> ☒ New ☐ Used		Dealer's Name <u>Continental Chrysler</u> City <u>Joplin</u> State <u>MO</u> Zip Code <u>64804</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2 Point Belt ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☒ Station wagon ☐ Pick Up ☐ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02700000</u> Part Name(s) <u>TIRES</u>		Location ☒ Left front ☒ Right front ☒ Left rear ☒ Right rear	
No. of Failures <u>3</u> Date(s) of Failure(s) <u>28-SEP-2001</u> Mileage at Failure(s) <u>17000</u> Vehicle Speed at Failure(s) <u>0, 2 still @ 70 mph</u>		Failed Part(s) ☐ Yes ☐ No NHTSA Previously <u>unknown</u> ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>0</u>		Number of Fatalities <u>0</u>	
Estimated Property Damage <u>\$60 per tire</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
ON A 2000 HYUNDAI ELANTRA, ORIGINAL EQUIPMENT, TIRE SIZE 185/60R14 AND DO EDBHY9X0800 AT 14,000 MILES BOTH FRONT TIRES HAD TO BE REPLACED BECAUSE OF TIRE BLISTERING. AT 16,900 MILES CONSUMER REPLACED LEFT REAR TIRE DUE TO A BLOWOUT. DEALER / MANUFACTURER WERE NOT NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. *AK			

CONTINUE ON BACK IF NEEDED

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