



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1220

Date Received

09-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001837

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) UNKNOWN	Vehicle Make SUBARU TRUCK	Vehicle Model OUTBACK	Vehicle Year 1996	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02170000	Part Name(s) SUSPENSION:INDEPENDENT FRONT:BEARING WHEEL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Dates of Failure(s) _____ Mileage at Failure(s) 127000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT SIX THOUSAND MILES WHEEL BEARINGS HAD TO BE REPLACED. THEY HAVE BEEN REPLACED THREE TIMES AT DEALERSHIP. BEARINGS WERE BEING GREASED WITH WRONG KIND OF GREASE, AND THE AMOUNT OF GREASE WAS NOT SUFFICIENT FOR PROPER USE. PLEASE PROVIDE ANY FURTHER INFORMATION, AND VEHICLE IDENTIFICATION NUMBER.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1220	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 732977		Date Received 09 JAN 2002 Reference No. 8001837	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		YES ☒ NO ☐ Date <u>1/22/02</u>	
Signature of Owner		Work Number Home Number	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) UNKNOWN JF1GF4858T681757	Vehicle Make Subaru	Vehicle Model OUTBACK	Vehicle Year 1996
Purchase Date Aug 17, 1996		Current Odometer Reading 12800	
Dealer's Name <u>Dick Hanna</u> City <u>Vancouver</u> State <u>WA</u> Zip Code <u>98666</u>		Engine Size (CID/CC/L) <u>2.2</u> No. Cylinders <u>4</u>	
Transmission Type ☒ Manual ☐ Automatic		Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck	
Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	
Vehicle Type ☐ Car ☒ Sport Util ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Fuel System ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02170000	Part Name(s) SUSPENSION: INDEPENDENT FRONT BEARING WHEEL Back Wheel Bearings	Location ☒ Left ☐ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☒ Replacement
No. of Failures 3	Date(s) of Failure(s) Mileage at Failure(s) <u>127000</u> Red Time around Vehicle Speed at Failure(s)	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) 61629 + 43,512 AT 61 THOUSAND MILES WHEEL BEARINGS HAD TO BE REPLACED. THEY HAVE BEEN REPLACED THREE TIMES AT DEALERSHIP. BEARINGS WERE BEING GREASED WITH WRONG KIND OF GREASE, AND THE AMOUNT OF GREASE WAS NOT SUFFICIENT FOR PROPER USE. PLEASE PROVIDE ANY FURTHER INFORMATION, AND VEHICLE IDENTIFICATION NUMBER. *AK			
CONTINUE ON BACK IF APPLICABLE			
The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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