



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

07-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001634

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN PLEASE	JEOP	GRAND CHEROKE	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07301000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 26-DEC-2001 Mileage at Failure(s) 83000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NIHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS IN PARK AND IDLING IT STARTED ROLLING BACKWARDS AND KNOCKED OWNER TO THE GROUND, ROLLING OVER THE BOTTOM PORTION OF HER LEFT CALF MUSCLE AND CAUSING SEVERAL BRUISES. VEHICLE ROLLED ACROSS A SECTION OF HIGHWAY, AND WAS STOPPED WHEN IT CRASHED INTO A GUARDRAIL. DEALERSHIP WAS IN POSSESSION OF VEHICLE, BUT HAS NOT INFORMED CONSUMER AS TO ANY FINDINGS. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FCI AGENCY USE ONLY 920	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 732259		Date Received 07-JAN-2002 DEFECTS INVESTIGATION OFFICE	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, please provide address to the manufacturer.		Reference No. 8001634	
Signature of Owner		Work Number Home Number	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of dashboard or driver's side door) 1A4GZ78Y4TC344879 FILL IN PLEASE		Vehicle Make JEEP	
Vehicle Model GRAND CHEROK		Vehicle Year 1996	
Purchase Date 9/21/01		Current Odometer Reading 85588	
Dealer's Name Foley's Motors City Norwich State CT Zip Code 06360		Engine Size (CID/CC/L) 8	
Transmission Type ☐ Manual ☒ Automatic		Engine Type ☐ Turbo Diesel ☒ Gas Fuel injection	
Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☒ 4-Wheel	
Vehicle Type ☐ Car ☐ Van ☐ Min van ☐ Other		Body Style ☐ Sport Utility Truck ☒ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 07301000		Part Name(s) POWER TRAIN-TRANSMISSION-AUTOMATIC-INTERLOCK SYSTEM	
Location ☐ Left ☐ Right		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures 1		Date(s) of Failure(s) 28-DEC-2001 Mileage at Failure(s) 83000 Vehicle Speed at Failure(s) parked	
Failed Part(s) ☐ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No		Fire ☐ Yes ☐ No	
Number of Persons Injured 1		Number of Fatalities 0	
Estimated Property Damage \$1300.00		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE VEHICLE WAS IN PARK AND IDLING IT STARTED ROLLING BACKWARDS AND KNOCKED OWNER TO THE GROUND, ROLLING OVER THE BOTTOM PORTION OF HER LEFT CALF MUSCLE AND CAUSING SEVERAL BRUISES. VEHICLE ROLLED ACROSS A SECTION OF HIGHWAY, AND WAS STOPPED WHEN IT CRASHED INTO A GUARDRAIL. DEALERSHIP WAS IN POSSESSION OF VEHICLE, BUT HAS NOT INFORMED CONSUMER AS TO ANY FINDINGS. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

[illegible]

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Twice since incident on 12/26/01, after Chrysler investigated vehicle there have been 2 more incidents of the vehicle coming out of gear - once while driving - in traffic and once in a parking lot - both w/out incident. Also - a few days after initial incident I was unable to turn my vehicle on as the transmission seemed to be locked.

☆ U.S. G.P.O.: 1962 - 573-557 / 0000

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATION HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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