



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY** §20

Date Received

03-JAN-2002

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

8001468

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
WBAHD6327SGK48356	BMW	525I	1995			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15130000	Part Name(s) EQUIPMENT:ELECTRIC POWER ACCESSORIES:LOCKS:DOOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure 1	Dates of Failure(s) 20-DEC-2001 Mileage at Failure(s) 83512 Vehicle Speed at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No
---	--	--------------------------------	---------------------------	--------------------------	--

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**CONSUMER WAS TRAPPED IN VEHICLE BECAUSE POWER DOOR LOCKS FAILED. DEALERSHIP EXAMINED VEHICLE, AND DETERMINED THAT CONTROL MODULE FOR LOCK SYSTEM HAD TO BE REPLACED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION.\*AK**

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOR AGENCY USE ONLY

DATE RECEIVED

OFFICE HOURS

8001468

Reference No.

Work Number

Home Number

731955

Signature of Owner

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Identification No. (VIN)

WBAHD6327SGK48356

Vehicle Make

BMW

Vehicle Model

525i

Vehicle Year

1995

Current Odometer Reading

84,000

Vehicle Type

Car

Engine Size (CID/CYL)

2

Engine Fuel

Gas

Dealers Name

Albion Motors

City

Bozeman

State

MT

Zip Code

59702

Purchase Date

10/21/94

Transmission Type

Manual

Antilock Brakes

Yes  No

Restraint System

Motorbelt

2-Point Belt

Motorbelt

3-Point Belt

Over/Under Airbag

Yes  No

Passenger Side Airbag

Yes  No

Part Names

Component

15130000

Equipment: Electric Power Accessories, Locks, Door Mirrors and Sun Roof Locks

Motor added to front of car

OWNER INFORMATION (Type or Print)

U.S. Department of Transportation

National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline

1-888-327-4236

NATIONWIDE 1-888-DASH-2-DOT

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

OFFICE OF INVESTIGATION

8001468

Reference No.

Work Number

Home Number

731955

Signature of Owner

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Identification No. (VIN)

WBAHD6327SGK48356

Vehicle Make

BMW

Vehicle Model

525i

FAILED COMPONENT(S) INFORMATION

Transmission Type

Manual

Antilock Brakes

Yes  No

Restraint System

Motorbelt

2-Point Belt

Motorbelt

3-Point Belt

Over/Under Airbag

Yes  No

Passenger Side Airbag

Yes  No

Part Names

Component

15130000

Equipment: Electric Power Accessories, Locks, Door Mirrors and Sun Roof Locks

Motor added to front of car

Location

Left

Right

Failed Parts

Original

Replacement

Failed

Previously

No of Failures

1

Date(s) of Failure(s)

20-DEC-2001

Mileage at Failure(s)

83512

Vehicle Speed at Failure(s)

0

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

Yes  No

Crash

Yes  No

Fire

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

Yes  No

Crash

Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAPPED IN VEHICLE BECAUSE POWER DOOR LOCKS FAILED. DEALERSHIP

EXAMINED VEHICLE, AND DETERMINED THAT CONTROL MODULE FOR LOCK SYSTEM HAD TO BE

REPLACED; PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION. AK

ON

USE 20,000, I was parked in a shopping center

parking lot. I got into my car and put the

key in the ignition, turned on the car

and the door automatically locked. The

door would not open and I was unable to

exit the car. I called the police and

they had to cut me out of the car.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-502) The information requested pursuant to authority vested in the National Highway Traffic Safety Act and

subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in

determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative

enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. \*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

the mall they tried to change battery. Nothing happened. Then I call BMW service at Murray Motors BMW and they sent a mechanic to try to fix it. He couldn't get the car started. I suggested to my daughter that if I had an extra key the door would probably unlock from the outside. He went to my house and got the key. It worked. I was in the car for 1 hr 40 min total. If I had my grandchild in the car or my ill brother it would have been a disaster. I could have been stranded in an isolated area if it were not I could have died or I could have happened. This should not happen to anyone. Car should be recalled. Thank you. Hans Schmidt

★ U.S. G.P.O.: 1982 - 623-077/0006

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

U.S. DEPARTMENT OF JUSTICE  
MAR 1 1982  
ADD MAIL 0949

