



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4238  
www.nhtsa.dot.gov/hotline

AGENCY USE ONLY 125

Date Received: 2003 OCT -1  
2003 OCT -1 FILED 29  
03-JAN-2002

Del. or rt. dt. \_\_\_\_\_  
Del. or rt. up. ltr. \_\_\_\_\_

Reference No.

8001452

OWNER INFORMATION (Type or Print)

HERNDON

VA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an answer, please provide your name and address to the manufacturer.

YES  NO

Signature of Owner

Date 1/20/03

VEHICLE INFORMATION

Vehicle Model Year (VIN) (Type or Print): NOT AVAILABLE  
Vehicle Make: MERCURY  
Vehicle Model: MYSTIQUE  
Vehicle Year: 1997

Purchase Date: \_\_\_\_\_ Dealer's Name: Shannon Auto Sales  
 New  Used  
City: Manassas State: VA Zip Code: \_\_\_\_\_  
Engine Size (CID/CCL): \_\_\_\_\_ Turbo Diesel Gas Fuel Injected  
No. Cylinders: 6

Transmission Type:  Manual  Automatic  
Anti-lock Brakes:  Yes  No  
Restraint System:  3-Point Belt  Motorbelt  Driverside Airbag  2-Point Belt  Passengerside Airbag  
Cruise Control:  Yes  No  
Drive Type:  Front  Rear  4-Wheel  
Vehicle Type:  Car  Sport Lift Truck  Minivan  Motorcycle  Other  
Body Style:  2-Door  4-Door  Stationwagon  Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: 06100000 12420000  
Part Name(s): ENGINE INTERIOR SYSTEMS: INSTRUMENT PANEL: GAUGE: INDICATOR  
Location:  Left front  Right Rear  Original Replacement

No. of Failures: \_\_\_\_\_ Date(s) of Failure(s): \_\_\_\_\_ Mileage at Failure(s): \_\_\_\_\_ Vehicle Speed at Failure(s): \_\_\_\_\_  
Failed Part(s):  Yes  No  
NHTSA Previously:  Yes  No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash:  Yes  No  
Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Fatalities: \_\_\_\_\_ Estimated Property Damage: \_\_\_\_\_ Reported to Police:  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AND WHEN VEHICLE BECOMES HOT ENGINE CHECK LIGHT ILLUMINATES. VEHICLE THEN SHUTS COMPLETELY DOWN, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. AK

9/28/01 Speed sensor EGR Valve Texaco \$715.64  
1/16/02 \$463.62 (Ted Britt Ford Fairfax, VA)  
1/8/02 \$178.20  
6/3/06 \$942.12  
11/18/02 \$00.00

still having some problem after repairs of \$2,299.48

The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.