



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

03-JAN-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8001408

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1J4GW58SXXC726662	JEEP	GRAND CHEROKE	1999			
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12310000	Part Name(s) INTERIOR SYSTEMS:SEAT TRACKS AND ANCHORS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) 10-DEC-2001 Mileage at Failure(s) 93 Vehicle Speed at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS BACKING VEHICLE OUT OF DRIVEWAY TRAVELING 5MPH WHEN DRIVER'S SEAT BROKE LOOSE. DEALER WAS CONTACTED FOR REPLACEMENT SEAT/ PEDESTAL AND METAL TRACKS. PLEASE PROVIDE FURTHER DETAILS.*AK

GOVERNMENT USE ONLY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

Vehicle Owner's Questionnaire (VOQ)
 OWNER INFORMATION (Type or Print)
 731850

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
 YES NO
 In the absence of an authorized manufacturer, NHTSA will use your name and address to the manufacturer.

Signature of Owner
 [Redacted Signature]

Vehicle Ident. No. (VIN) (located at bottom of windshield on front of car) 1J4GW58SXXC726682
 Vehicle Make JEEP
 Vehicle Model GRAND CHEROK
 Vehicle Year 1999
 Current Odometer Reading 94100

Purchase Date AUG 99
 Dealer's Name Crown Jeep
 City, State OH
 Zip Code
 Engine Size (Cylinders) No Cylinders
 Fuel Injection Gas Diesel Turbo

Transmission Type Automatic Manual
 Restraint System 3-Point Belt 2-Point Belt Motorbelt
 Airbag Driver's Side Passenger's Side
 Cruise Control Drive Train Front Rear 4-Wheel
 Vehicle Type Car Van Minivan Other
 Body Style 2-Door 4-Door Stationwagon Truck Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION
 Component 12310000
 Part Name(s) INTERIOR SYSTEMS SEAT TRACKS AND ANCHORS
 Location Front Left Right
 Failed Part(s) Original Replacement
 No. of Failures
 Date(s) of Failure(s) 10-DEC-2001
 Mileage at Failure(s) 93
 Vehicle Speed at Failure(s)
 Failed Part(s) NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION
 (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(s) on the back of this form)
 Crash Yes No
 Number of Persons Injured Yes No
 Number of Fatalities Yes No
 Estimated Property Damage Yes No
 Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
 CONSUMER WAS BACKING VEHICLE OUT OF DRIVEWAY TRAVELING 5MPH WHEN DRIVER'S SEAT BROKE LOOSE, DEALER WAS CONTACTED FOR REPLACEMENT SEAT/ PEDESTAL AND METAL TRACKS. PLEASE PROVIDE FURTHER DETAILS, AK
 ADDITION TO THE PEDESTAL METAL FRAME OF SEAT WAS BROKEN IN

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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