



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 936

Date Received

03-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001403

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1FALP5248SG261205	FORD	TAURUS	1994			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NIHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
---	--	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**SPEEDOMETER IS NOT WORKING. CONSUMER DOES NOT KNOW HOW FAST VEHICLE IS GOING.
CONSUMER FEELS THIS IS UNSAFE. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK**

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

<p>DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>		<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	
<p>Vehicle Owner's Questionnaire (VOQ)</p>			
<p>Reference No. 8001403</p>		<p>Work Number 731839</p>	
<p>Home Number</p>		<p>Signature of Owner</p>	
<p>VEHICLE INFORMATION</p>			
<p>Vehicle Identification No. (VIN) 1FALP52485G261205</p>		<p>Vehicle Make FORD</p>	
<p>Vehicle Model TAURUS</p>		<p>Vehicle Year 1995</p>	
<p>Current Odometer Reading 65,687</p>		<p>Vehicle Year 1994</p>	
<p>Purchase Date 06-1995</p>		<p>City Sny, NY</p>	
<p>Dealers Name Elson Ford - Currently Sidney Ford</p>		<p>State NY Zip Code</p>	
<p>Transmission Type Automatic</p>		<p>Restraint System 3-Point Belt</p>	
<p>Antilock Brakes</p>		<p>Drive Side Albag 2-Point Belt</p>	
<p>Manual</p>		<p>Motor Belt</p>	
<p>Passenger Side Albag</p>		<p>Cruise Control</p>	
<p>Vehicle Type Car</p>		<p>Drive Tr. Front</p>	
<p>Body Style 2-Door</p>		<p>4-Wheel</p>	
<p>Stationwagon</p>		<p>Other</p>	
<p>4-Door</p>		<p>Van</p>	
<p>Pick Up</p>		<p>Truck</p>	
<p>Truck</p>		<p>Motorcycle</p>	
<p>Fuel Injecto</p>		<p>Gas</p>	
<p>Diesel</p>		<p>Gas</p>	
<p>Turbo</p>		<p>Gas</p>	
<p>Engine Size V6</p>		<p>No Cylinders 6</p>	
<p>Engine Type</p>		<p>Other</p>	
<p>Vehicle Type</p>		<p>Other</p>	
<p>Body Style</p>		<p>Other</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Component 12430000</p>		<p>Part Name(s) INTERIOR SYSTEMS INSTRUMENT PANEL: SPEEDOMETER: ODO</p>	
<p>Location N/A</p>		<p>Location</p>	
<p>Failed Part(s) Original Replacer</p>		<p>Failed Part(s) Original Replacer</p>	
<p>No of Failures 1</p>		<p>Date(s) of Failure(s) 03-JAN-2000</p>	
<p>Mileage at Failure(s) 65353</p>		<p>Mileage at Failure(s) 65353</p>	
<p>Vehicle Speed at Failure(s) 55 MPH</p>		<p>Vehicle Speed at Failure(s) 55 MPH</p>	
<p>Failed (Yes/No) Yes</p>		<p>Failed (Yes/No) Yes</p>	
<p>Previously Failed (Yes/No) No</p>		<p>Previously Failed (Yes/No) No</p>	
<p>APPLICATION INCIDENT INFORMATION</p>			
<p>Please describe in detail the incident(s), failure(s), crash(es), and injury (ies) on the back of this form.</p>			
<p>Crash Yes/No N/A</p>		<p>File Yes/No N/A</p>	
<p>Number of Persons Injured N/A</p>		<p>Number of Failures N/A</p>	
<p>Estimated Property Damage N/A</p>		<p>Reported to Police Yes/No N/A</p>	
<p>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</p>			
<p>SPEEDOMETER IS NOT WORKING. CONSUMER DOES NOT KNOW HOW FAST VEHICLE IS GOING. CONSUMER FEELS THIS IS UNSAFE. PLEASE PROVIDE ANY FURTHER INFORMATION. AK</p> <p>Speedometer became inoperative approximately 4 years after purchase. Was taken to local Ford Dealership. Problem was referred to Ford Motor Co. in Detroit, Mich. as unit was not provided warranty coverage and claimant was advised to have it replaced at your cost, approx. \$500.00. We feel this situation is not only unsafe but also could result in traffic violations due to excess speed. We feel that Ford Motor Company was made</p>			
<p>The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

