



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1220

Date Received

02-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001330

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WAUDA88B8TA318318		AUDI	A4	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000	Part Name(s) STEERING:POWER ASSIST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) 71000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING POWER STEERING BOX MALFUNCTIONED, CAUSING LOSS OF STEERING AND BRAKE CONTROL, ALSO SEALER BROKE WHICH RESULTED POWER STEERING FLUID LEAKAGE. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FCI AGENCY USE ONLY 1220	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 731733		Date Received FEB 27 AM 8:11 12-JAN-2002 Reference No. 8001330	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO	
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) WAUDA8858TA318318	Vehicle Make AUDI	Vehicle Model A4	Vehicle Year 1996
Current Odometer Reading 76,853		Purchase Date ☐ New ☒ Used	
Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size 2.8L ☐ Turbo ☐ Gas ☒ Diesel No. Cylinders 6 ☐ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driver's Side Airbag ☐ 2-Point Belt ☐ Passenger's Side Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
MAN. DATE: 7/96			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 01300000	Part Name(s) STEERING POWER ASSIST STEERING RACK ASSY. + SOAKED BRAKE DISC AND PADS	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) OCT. 2001 Mileage at Failure(s) 73000 Vehicle Speed at Failure(s) 65 MPH APPROX.	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Fatalities None
Estimated Property Damage Approx 4,000.00		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
Crashed to the road side. WHILE DRIVING POWER STEERING BOX MALFUNCTIONED, CAUSING LOSS OF STEERING AND BRAKE CONTROL, ALSO SEALER BROKE WHICH RESULTED POWER STEERING FLUID LEAKAGE. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK While driving at approx. 65 mph, in Santa Cruz, Calif. hills, steering rack on the driver side blew out gasket seal. This mineral oil spray out under pressure toward the inside of front wheel, soaking brake pads and coating disc. CAR WAS HARD TO STEER AND BRAKE STOPPED. See road crash in hills incident. All within seconds.			
(CONTINUE ON BACK IF NEEDED)			
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.:

DOT

MANUFACTURER/TIRE NAME

SIZE

N/A

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Lost of STEERING CONTROL AND BRAKE CAPABILITY,
within a few seconds in hill side of Santa Cruz Hwy #17.
Crashed to the side of the road.

Called Audi Corporation to ask them to help with repair and have them investigate damaged and failed parts.

Audi-Refused, unless I pay for all the expenses, including towing, diagnosing and repair-estimating.

I was going nowhere with Audi-Corp, have had car repair somewhere else.

Very discontent with Audi-Corp. attitude, where I was almost killed in their unsafe car, and there is nothing they do. Offered authorized dealer check out only if I pay for all expenses as towing, diagnosing, repair. What do I need them for???

I Will Never Buy or have car repair by authorized dealer again

~~NO POSTAGE~~
~~NECESSARY~~
~~IF MAILED~~
~~IN THE~~
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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

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National Highway Traffic Safety Administration
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