

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 252	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received: 02 FEB 10 PM 12:00 01-DEC-2001 EFFECTS:	
OWNER INFORMATION (Type or Print)				Od or rt, dt 01-DEC-2001 up, ltr Reference No. 8001228	
[Redacted Owner Information]				Work Number Home No. [Redacted]	
Manufacturer of your vehicle? YES NO Name and address to the vehicle manufacturer: [Redacted] Date 1/14/02					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KS2666WM291245		DODGE TRUCK	RAM	1998	82,000
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☒ Turbo ☒ Diesel ☒ Gas ☒ Fuel Injectio	
11-4-98	BOB RIDINGS		5.9		
☒ New ☒ Used	City	State	Zip Code	No Cylinders	
	PANA	IL	62571	6	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
					☐ Sport Utl ☒ Truck ☐ Motorcycle ☐ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component	Part Name(s)	Location	Failed Part(s)	NHTSA Previously	
03250000 03264000	BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM:DRUM	☐ Left ☐ Front ☐ Rear	☐ Right ☒ Rear ☐ Original ☐ Replacement		
No of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)	Failed Part(s)	NHTSA Previously
1200	01-DEC-2001	80000	45-55	☒ Yes ☐ No	☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	0	0	\$1800.00	☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
CONSUMER'S VEHICLE RAN INTO A TRAILER ON HIS PROPERTY AND ABS BRAKING SYSTEM WAS DEFECTIVE. ALSO, BRAKE DRUMS WERE RUSTED. DEALERSHIP WAS AWARE OF PROBLEM. *AK MY RECORDS SHOW THE REPLACEMENT OF 6 SETS OF FRONT BRAKE PADS AND NO REPLACEMENT ON REAR. TOWING A TRAILER OR NOT, ALL 4 BRAKES SHOULD BE WORN, THERE IS NO DOCUMENTATION FROM DEALER AS HE					

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

CHOOSE NOT TO REPAIR THE PROBLEM. CHRYSLER WILL
ASSUME NO RESPONSIBILITY FOR THE PROBLEM. SO THE
PROBLEM HAS ALWAYS EXISTED. I CONTACTED THE DEALER
ABOUT THIS AT 60,000 AFTER IT WAS QUITE APPARENT
THERE WAS A DEFECT. I WAS TOLD TO FIX IT MYSELF.
AFTER SPEAKING TO SEVERAL TRUCK OWNERS, MOST HAS
SIMILAR PROBLEMS, BUT WERE NOT AWARE WHY.
CHRYSLER SENT A BULLETIN TO THE DEALER CONCERNING
REAR ANTI-LOCK BRAKES, BUT DID NOT ADDRESS THE
OWNERS. PURSUE THIS IF YOU LIKE, BUT I'M GETTING RID
OF THE TRUCK. ENCLOSED IS THE SERVICE RECORD THRU
11-30-2001

★ U.S. G.P.O.: 1992-523-887 / 80298

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590