



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

28-DEC-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8001209

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FAFP11351R222092		FORD	ESCORT	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01000000	Part Name(s) STEERING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 21-DEC-2001	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 508	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s) 40		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured C	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 40 MPH STEERING FAILED, VEHICLE HIT GUARDRAIL. DAMAGE TO VEHICLE UNKNOWN AT THIS TIME.*AK

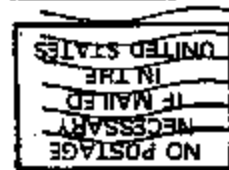
CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 755	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOE 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received 28-DEC-2001	
OWNER INFORMATION (Type or Print) 731560				Od or rt_dt od_at up_itr	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of Signature of Owner WILL NOT provide your name and address to the vehicle manufacturer.				YES NO Date 1/5/02	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located on bottom of windshield on driver's side) 3FAPP11351R222092		Vehicle Make FORD		Vehicle Model ESCORT	
Purchase Date 11/16/01		Dealer's Name Smith Cairnes + Ford City Yonkers State NY Zip Code 10701		Vehicle Year 2001	
Current Odometer Reading 508		Engine Size (CID/CC/L) No Cylinders		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injecto	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☒ Driver-side Airbag ☒ Passenger-side Airbag ☐ Motorbelt ☐ 2-Point Belt	
Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station wagon ☐ Pick Up ☐ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 01000000		Part Name(s) STEERING		Location ☐ Left front ☐ Right front ☐ Left rear ☐ Right rear	
No of Failures 1		Date(s) of Failure(s) 21-DEC-2001 Mileage at Failure(s) 508 Vehicle Speed at Failure(s) 40		Failed Part(s) ☐ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1	
Number of Fatalities 0		Estimated Property Damage OVER 3,500		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE DRIVING 40 MPH STEERING FAILED, VEHICLE HIT GUARDRAIL. DAMAGE TO VEHICLE UNKNOWN AT THIS TIME.*AK					

CONTINUE ON BACK IF NEEDED

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POSTAGE WILL BE PAID BY MAILER PERMIT NO. 73173 WASHINGTON, D.C.

BUSINESS REPLY MAIL



U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

U.S. G.P.O. 1992-625-887 1-800-368-5848

I have been calling the Home Office of Ford since 12/2/92 and they still have not sent an inspector to look at the vehicle. The Dealership has not been cooperative. I was advised that Ford was supposed to contact me within 2 business days from 12/16, and that they have not called me to date. They alleged a letter was sent to me on 11/10/92 - which I still have not received. I need an inspector to look at the Road & pinion and tire arms - and have not been successful in getting them to cooperate. Please Help!!

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail	
INFORMATION ON THE FAILURE(S) (IF APPLICABLE)	
THE IDENTIFICATION NO.	
DOT	MANUFACTURER/TIRE NAME
SIZE	
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.	
NARRATIVE DESCRIPTION (CONTINUED)	