



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 197

Date Received

27-DEC-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001149

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C8FY68BX2T12887		CHRYSLER TRUC	PT CRUISER	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11500000	Part Name(s) VENTILATION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Dates of Failure(s) 08-AUG-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 10		
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD FOUND WHITE POWDER ON TOP OF DASHBOARD AND IT WAS COMING FROM AIR VENTS. HAD CONTACTED DEALER, AND THEY SAID THAT EVAPORATION HAD TURNED INTO POWDER. BESIDES A RECALL FROM DEALER, PROBLEM STILL THERE. PLEASE PROVIDE MORE INFORMATION.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197 Date Received: <u>02 FEB - 6 PM 1:11</u> <u>MADE 2-2001</u> EFFECTS: <u>...</u> Reference No. <u>8001149</u> Work Order: <u>...</u> Home: <u>...</u>	
OWNER INFORMATION (Type or Print) [Redacted] 731467				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of your name and address to the vehicle manufacturer. ☒ YES ☐ NO Signature of Owner: <u>[Redacted]</u> Date: <u>01/15/02</u>	
VEHICLE INFORMATION					
Vehicle IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) <u>3C8FY68BX2T12887</u>		Vehicle Make <u>CHRYSLER TRUC</u>		Vehicle Model <u>PT CRUISER</u>	
Purchase Date <u>08-10-01</u> ☒ New ☒ Used		Dealer's Name <u>Southland Chrysler</u> City <u>Memphis</u> State <u>Tenn</u> Zip Code <u>38671</u>		Vehicle Year <u>2002</u> Current Odometer Reading <u>1522.00</u> Engine Size (CID/CO/L) <u>...</u> Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection ☐ No Cylinders <u>...</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ 2-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag	
Cruise Control ☐ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>11500000</u> Part Name(s) <u>VENTILATION</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures <u>0</u>		Date(s) of Failure(s) <u>08-AUG-2001</u> Mileage at Failure(s) <u>10</u> Vehicle Speed at Failure(s) <u>0</u>		Failed Part(s) ☐ Yes ☐ No NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER HAD FOUND WHITE POWDER ON TOP OF DASHBOARD AND IT WAS COMING FROM AIR VENTS. HAD CONTACTED DEALER, AND THEY SAID THAT EVAPORATION HAD TURNED INTO POWDER. BESIDES A RECALL FROM DEALER, PROBLEM STILL THERE. PLEASE PROVIDE MORE INFORMATION. AK <u>The white powder completely covered the dashboard panels. We purchased the P.T. Cruiser on August 10, 2001.</u>					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in U.S. National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

TIRE IDENTIFICATION NO.*		MANUFACTURER/TIRE NAME	SIZE
DOT MKT2BMDR270			P205-55-16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The day we brought the new car home (August 10, 2001) I (Cora Lee) immediately called Southaven Chrysler and told them about the white substance on the panels. We were informed that they were sure the substance was not harmful. To be on the safe side we carried the car back so they could see the white powdery substance. The Service Manager said he would notify the Chrysler Company to find out what to do to remedy the problem.

☆ U.S. G.P.O. 1992 - 625-857 / 0006

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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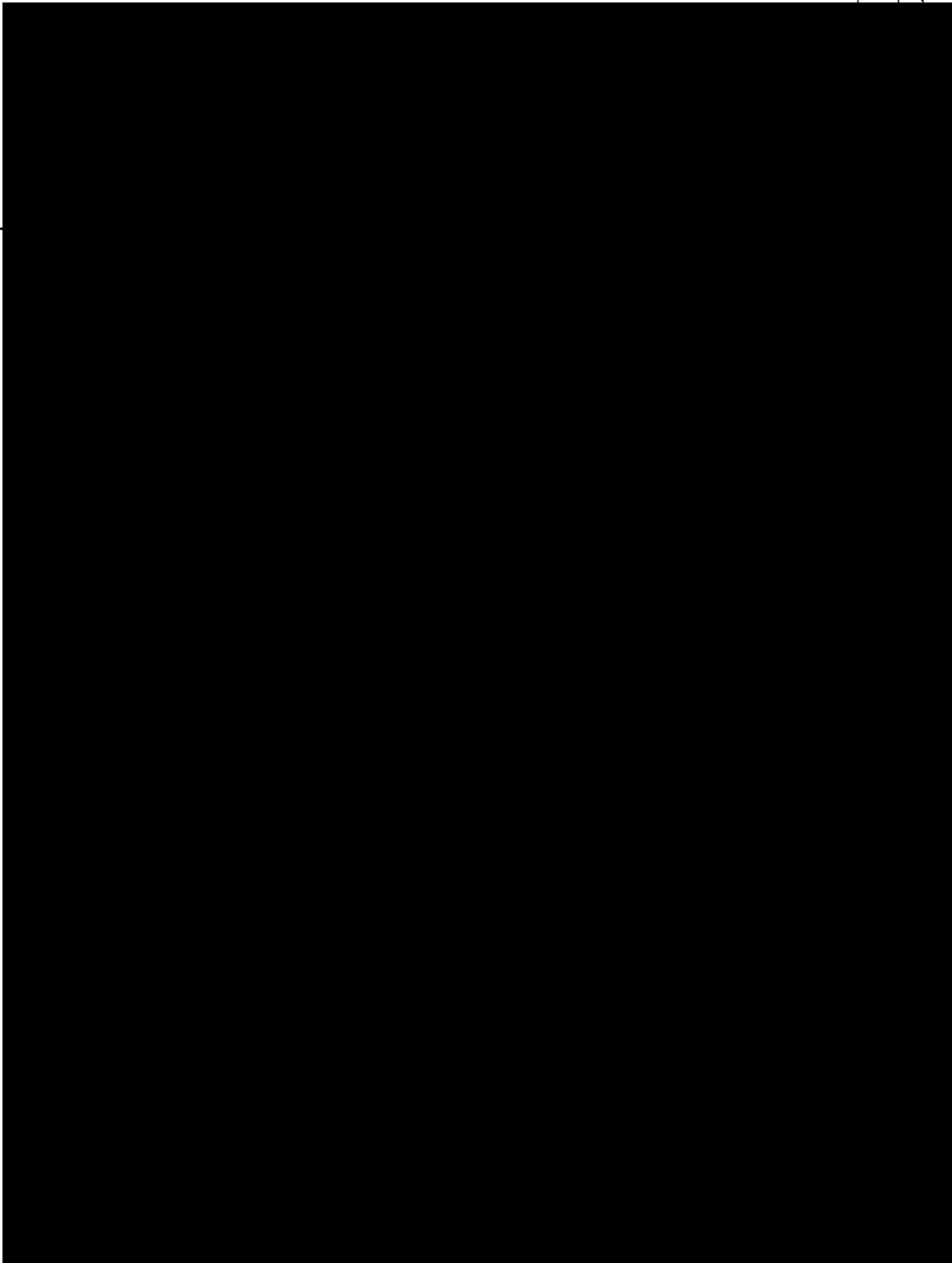
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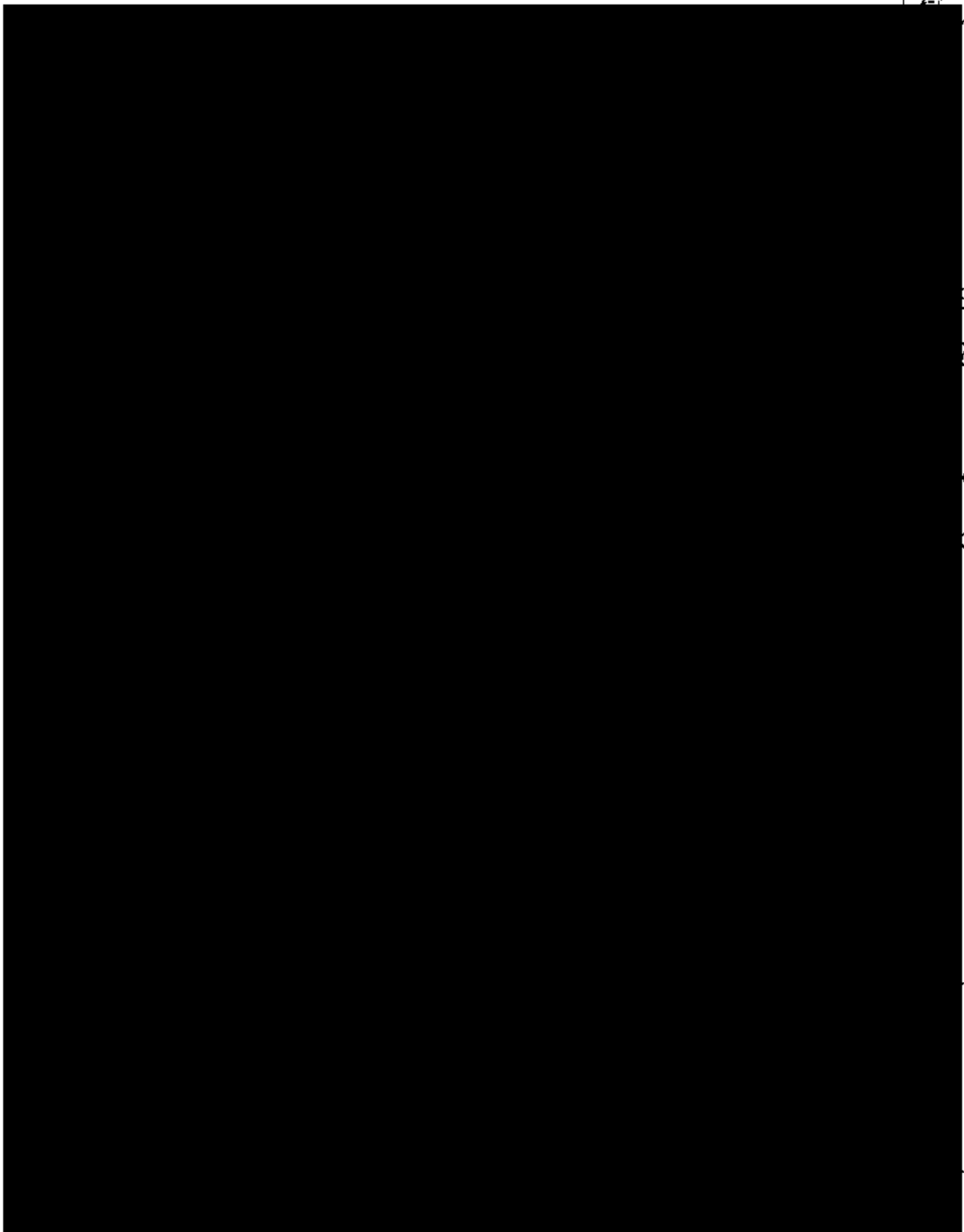
U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
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PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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