



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

27-DEC-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8001114

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HF13V5YM238940		DODGE TRUCK	1500	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 17-DEC-2001 Mileage at Failure(s) 65000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PROCEEDING THROUGH A GREEN LIGHT AT ABOUT 25 MPH ANOTHER VEHICLE TRAVELING AT 50 MPH RAN A RED LIGHT, CAUSING A HEAD ON COLLISION. CONSUMER'S VEHICLE STRUCK OTHER VEHICLE ON FRONT DRIVERS SIDE. UPON IMPACT, NONE OF THE AIRBAGS DEPLOYED. PLEASE PROVIDE ANY FURTHER INFORMATION. AK

COPIES OF REPORTS ARE KEPT FOR:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

OWNER INFORMATION (Type or Print)

731401

Reference No.
8001114

Date Received
27-DEC-2001

od. or
it. or
od. or
it. or
up. or

W/O: [Redacted]
H/O: [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☒ YES ☐ NO

Date 1/13/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) [Redacted]

3B7HF13V5YM23894D

DODGE TRUCK

1500

2000

Vehicle Year
Current Odometer Reading

Purchase Date 1/2000
Dealer's Name BLED SOE Dodge
City DALLAS State TX Zip Code
Engine Size 5.9
No. Cylinders 8
Fuel Injectio Diesel
Turbo

Transmission Type ☒ Automatic ☐ Manual	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized	Crash Control ☒ Yes ☐ No	Drive Type ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Spon. Lit. ☐ Truck ☐ Pick Up ☐ Stationwagon ☐ Truck ☐
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FAILED COMPONENT(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS-PASSENGER RESTRAINTS-AIR BAG-FRONT	Location ☒ Left ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Date(s) of Failure(s) 17-DEC-2001	Mileage at Failure(s) 65000	No. of Failures
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) or the back of this form)

Crash ☒ Yes ☐ No	File ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage \$1,000	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PROCEEDING THROUGH A GREEN LIGHT AT ABOUT 25 MPH, ANOTHER VEHICLE TRAVELING AT 50 MPH RAN A RED LIGHT, CAUSING A HEAD ON COLLISION. CONSUMERS VEHICLE STRUCK OTHER VEHICLE ON FRONT DRIVERS SIDE. UPON IMPACT, NONE OF THE AIRBAGS DEPLOYED. PLEASE PROVIDE ANY FURTHER INFORMATION.

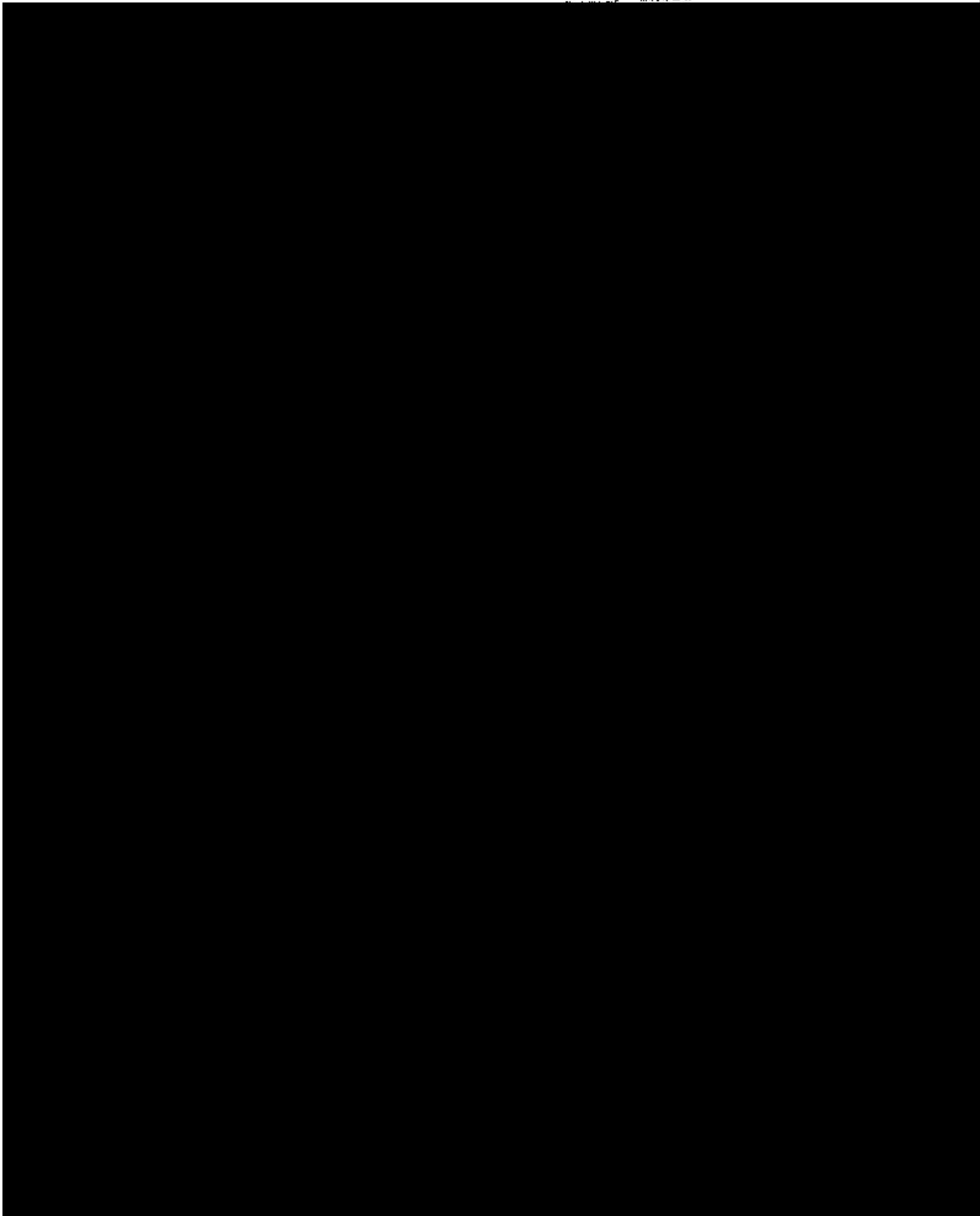
Proceeding through green light at about 35 mph

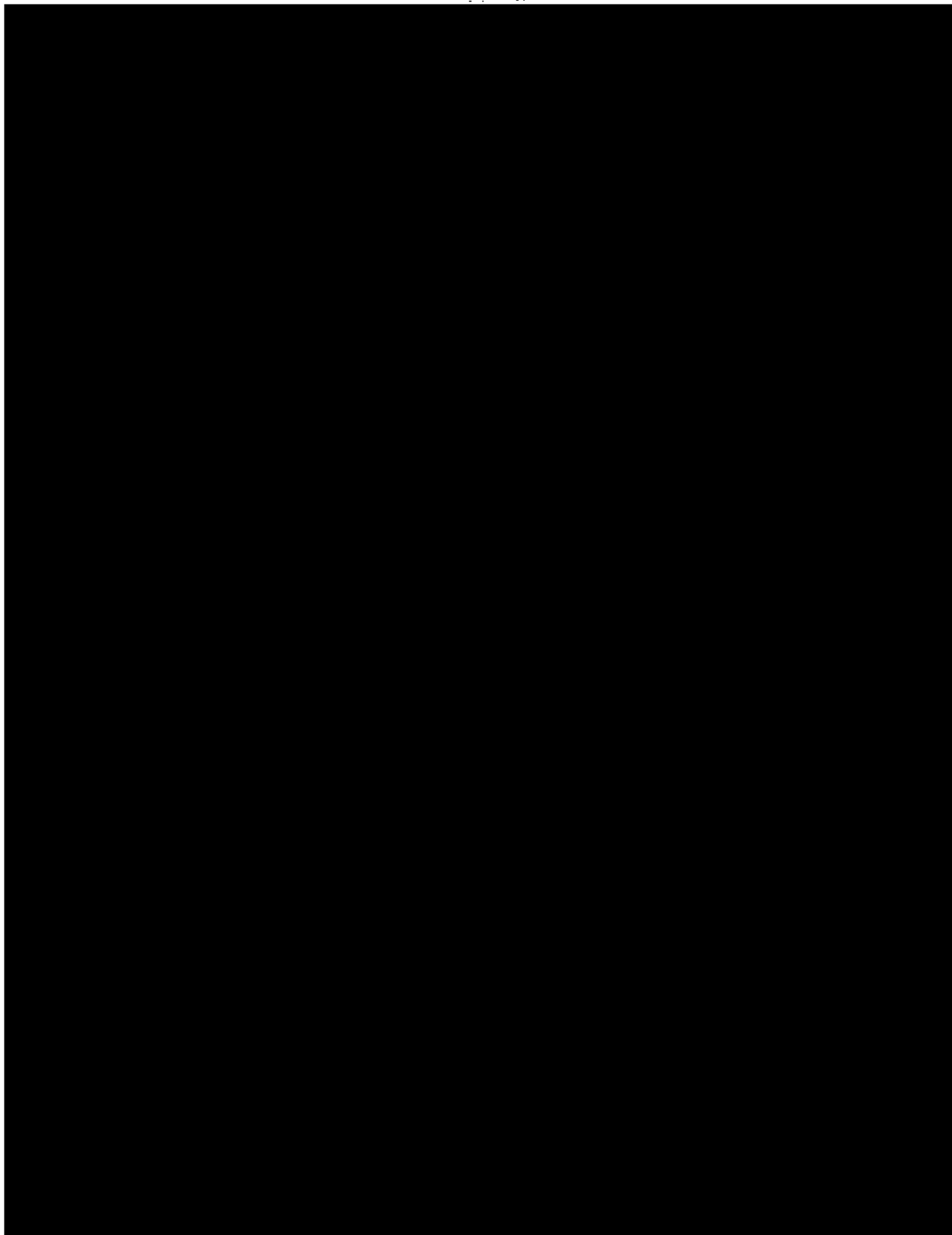
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CONTINUE ON BACK IF NEEDED

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 5)





the 1990s, the number of people in the UK who are aged 65 and over has increased by 1.5 million, and the number of people aged 75 and over has increased by 1.1 million (Office for National Statistics 1999). The number of people aged 65 and over is projected to increase to 6.5 million by 2011, and the number of people aged 75 and over to 4.5 million (Office for National Statistics 1999).

There is a growing awareness of the need to develop services to meet the needs of older people, and a number of initiatives have been developed to address this need. The Department of Health (1999) has published a strategy for older people, which sets out the government's commitment to improve the lives of older people. The strategy is based on three main principles: (1) to ensure that older people have the opportunity to live independently and actively; (2) to ensure that older people have access to the services and support they need; and (3) to ensure that older people are treated with respect and dignity.

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