



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

19-DEC-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8000942

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WBAAM3331XFP54173		BMW	323i	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
				☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12112100	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG:SIDE DOOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 28-NOV-2001 Mileage at Failure(s) 3 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SIDE AIR BAGS INADVERTENTLY DEPLOYED. VEHICLE WAS REPAIRED UNDER RECALL 99V063000. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE ADDITIONAL INFORMATION.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ)		U.S. Department of Transportation National Highway Traffic Safety Administration 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
FOR AGENCY USE ONLY Date Received: <u>DEC-2001</u> Reference No. <u>8000942</u> Work Number <u>[redacted]</u>		OWNER INFORMATION (Type or Print) Signature of Owner <u>[redacted]</u> Date <u>11/5/02</u>	
Vehicle Identification Number (VIN) <u>WBAAM3334XFP54173</u> (located at bottom of windshield on driver's side)		Vehicle Make <u>BMW</u> Vehicle Model <u>323i</u> Vehicle Year <u>1999</u> Current Odometer Reading <u>not available</u>	
Dealer's Name <u>Horlitz BMW</u> City <u>Englewood</u> State <u>CA</u> Zip Code <u>9</u>		Purchase Date <u>11/5/02</u> New ☒ Used ☐	
Engine Size (CID/CIL) <u>2.3</u> No Cylinders <u>4</u> Fuel Injection ☒ Gas ☐ Diesel ☐ Turbo ☐		Transmission Type ☒ Automatic ☐ Manual Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Passenger Side Airbag	
Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s) <u>INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR</u> Location ☒ Left ☐ Right ☐ Rear ☐ Front		No. of Failures <u>1</u> Date(s) of Failure(s) <u>28-NOV-2001</u> Mileage at Failure(s) <u>3,000</u> Vehicle Speed at Failure(s) <u>0 MPH</u>	
Failed Part(s) ☒ Original ☐ Replacement NHTSA previously ☒ Yes ☐ No		Application Incident Information (Please describe in detail the incident(s), failure(s), crashes, and injury (s) on the back of this form) Application ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) SIDE AIR BAGS INADVERTENTLY DEPLOYED. VEHICLE WAS REPAIRED UNDER RECALL 99V063000. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE ADDITIONAL INFORMATION. AK Manufacturer was notified, but has not returned any phone calls regarding this incident. They have been contacted four times since the incident.			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured <u>1</u> Number of Fatalities <u>0</u> Estimated Property Damage <u>0</u> Reported to Police ☐ Yes ☒ No			

The Privacy Act of 1974 (Public Law 93-579) states that information requested pursuant to authority vested in the National Highway Traffic Safety Administration (NHTSA) may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof may be used in support of the agency's action.