Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 241

Date Received: 19-DEC-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 8000921

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
PLEASE FILL IN	DODGE TRUCK	RAM 1500	2002	

Purchase Dat		Engine Size	
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
07460000	POWER TRAIN:AXLE ASSEMBLY	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Dates of Failure(s)	Failed Part(s)	NHTSA Previously
	19-DEC-2001		
	Mileage at Failure(s 1000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT REAR AXLE BROKE WHILE DRIVING 40-45 MPH. DEALER AND MANUFACTURER HAVE BEEN NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION CONCERNING THIS MATTER.*AK

CONTINUED ON REVERSE

Form Approved: O M B. No 2127-0006

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 19-DEC-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 8000921

730783

War: Number [redacted]
Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 1/2/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
1D7HU18 PLEASE FILL IN 1N32J153746	DODGE TRUCK	RAM 1500	2002	1,000 APPROX

Purchase Date: 11-26-01 ☒ New ☐ Used

Dealer's Name: Town & Country Dodge
City: Clarkston State: Mich Zip Code: 48348

Engine Siz (CID/CC/L: 4.9 No Cylinders: 8
☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injectic

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manua ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Bel ☒ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
07460000	POWER TRAIN AXLE ASSEMBLY	☐ eft ☐ ront ☒ Right ☒ Rear	☒ Original ☐ Replacemen

No of Failures: 1

Date(s) of Failure(s): 19-DEC-2001
Mileage at Failure(s): 1000
Vehicle Speed at Failure(s): 40 MPH

Failed Part(s): ☒ Yes ☐ No

NHTSA Previously: ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s). Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1	0	6-8 THOUSAND EST.	☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT REAR AXLE BROKE WHILE DRIVING 40-45 MPH. DEALER AND MANUFACTURER HAVE BEEN NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION CONCERNING THIS MATTER.*AK

THIS FAILED COMPONENT OCCURED DIRECTLY IN FRONT OF A POLICE CAR. REPORT TAKEN, UPON CALLING THE COMPANY THEY WERE WILLING FOR ½ A DAY TO WORK WITH US IN THIS SAFETY ACCIDENT THEN THAT AFTERNOON THE 4th OF DECEMBER THE →

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*														MANUFACTURER/TIRE NAME	SIZE
D	O	T													

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

COMPANY DID A COMPLETE REVERSE AND BY FRIDAY THE 21st OF DECEMBER THE COMPANY CLAIMED IT WAS DRIVER NEGLECT AND REFUSED TO DO ANYTHING. THE COMPANY COULD FIND NO DAMAGE TO THE TRUCK SHOWING DRIVER NEGLECT AND WERE VERY RUDE TO THE CONSUMER ESPECIALLY A MR. R.A. BOTT AT 248-944-7056. THE DEALER WAS A COMPLETE JOKE. TWO CHRYSLER REPS SAID ON THE 21st WE SHOULD HAVE AN ANSWER ABOUT THE MIDDLE OF JANUARY AFTER THE SHAFT WAS SENT IN FOR TESTING WE GOT A LETTER DATED 12-21-01 IN THE P.M. SAYING CLAIM DENIED DRIVER NEGLECT THAT DOES NOT SOUND LIKE THE MIDDLE OF JANUARY. NO WONDER THE IMPORTS HAVE SUCH A GOOD REPUTATION ALSO THEIR DEALERS I WILL NEVER BUY OR RECOMMEND ANOTHER CHRYSLER PRODUCT TO ANYBODY AFTER THIS DISGUSTING SHAME TO HIDE THE TRUTH ON A DEFECTIVE PART ONLY A COUPLE OF WEEKS OLD AND A $30,000 TRUCK

THANK YOU,

[redacted]

☆ U.S. G.P.O.: 1992 – 623-697/60086

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590