



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

11-DEC-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8000591

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2C3HD46R3WH251267		CHRYSLER	CONCORDE	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
				☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 15-MAR-1999 Mileage at Failure(s) 15000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RUBBER SEAL AROUND HEADLAMPS WOULD COME OFF. ADHESIVE FAILS TO RETAIN RUBBER SEAL IN PLACE. THERE ISN'T ANY DISTORTION OF VISIBILITY WHEN THIS HAPPENS. SEAL WOULD BE HANGING OFF. HAVE NOT TAKEN TO DEALER OR MECHANIC.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) FEB 15 PM 3:11 11-DEC-2001 REF: 8800591	
Date Received: _____ Reference No.: 8800591		Word Number: _____ Hor Number: _____	
Do you authorize NHTSA to report to the manufacturer of your vehicle? ☒ YES ☐ NO Signature of Owner: _____ Date: 12/15/01		Do you authorize NHTSA to report to the manufacturer of your vehicle? ☒ YES ☐ NO Signature of Owner: _____ Date: 12/15/01	
VEHICLE INFORMATION			
Vehicle Identification No. (VIN): 2C3HD46R3WH251267 Vehicle Make: CHRYSLER Vehicle Model: CONCORDE Vehicle Year: 1998 Current Odometer Reading: 55750		Purchase Date: 10/10/00 New ☐ Used ☒ Dealer's Name: _____ City: _____ State: MD Zip Code: 21030 Engine Size: 2.7 (L) CID/CYL No Cylinders: 6 Fuel Injection: ☒ Gas ☐ Diesel ☐ Turbo	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 09202000 Part Name(s): LIGHTING: LAMP OR SOCKET: HEAD LIGHTS Date(s) of Failure(s): 15-MAR-1999 Mileage at Failure(s): 15000 Vehicle Speed at Failure(s): _____ No of Failures: 2		Transmission Type: Automatic ☒ Manual ☐ Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger Side Airbag ☐ Cruise Control: ☐ No ☒ Yes Drive Train: Front ☒ Rear ☐ 4-Wheel ☐ Vehicle Type: Car ☒ Van ☐ Minivan ☐ Other ☐ Body Style: 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck ☐	
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APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(s) on the back of this form)		Number of Persons Injured: _____ Number of Fatalities: _____ Estimated Property Damage: _____ Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
RUBBER SEAL AROUND HEADLAMPS WOULD COME OFF. ADHESIVE FAILS TO RETAIN RUBBER SEAL IN PLACE. THERE ISN'T ANY DISTORTION OF VISIBILITY WHEN THIS HAPPENS. SEAL WOULD BE HANGING OFF. HAVE NOT TAKEN TO DEALER OR MECHANIC YET.			
Have 2 more rubber seals with them. Have come unglued and are just hanging from the lamps. Happen to not see this is common occurrence with Chrysler Concord.			
CONTINUE ON BACK IF NEEDED			

The Privacy Act of 1974 (Public Law 93-57) states that the information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.