

786013

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 5/23/02 3:10PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) if you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Thursday, May 23rd 2002 at 3:10:10 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3FAFP31351R132467
MAKE: Ford
MODEL: Focus ZX-3
YEAR: 2001

ODOMETER: 37,000
PURCHASE DATE: 03/15/01
NEW OR USED:

DEALER NAME: Independence Ford
ADDRESS: Batesville, AR

ENGINE SIZE: 120
CYLINDERS: 4

FUEL INJECTION: No
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: Front
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Hatch Back

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Tires

PART NAME(S): Dunlap SP Sport W-10 205/50R 16 tires

LOCATION: Left Front

NUMBER OF FAILURES: 2

DATE(S) OF FAILURES: May 15, 2002

MILEAGE AT FAILURE(S): 36,000

SPEED AT FAILURE(S): 55 miles per hour

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: 3

DRIVER AIRBAG DEPLOYED: N/A

PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOTU22V4M61501MA2520

TIRE MANUFACTURER: Dunlap

TIRE NAME: SP Sport W-10

TIRE SIZE: 205/50R16

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

23-MAY-2002

 Od_or _____
 rt_dt _____
 od_rt _____
 ip_lr _____

Reference No.

786013

Work Number

Home Number 207-985-2944

OWNER INFORMATION (Type or Print)

 THEODORE GARLICK JR. 761343
 P.O. BOX 386
 SANFORD ME 04073

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 3FAFP31351R132467	Vehicle Make DUNLOP	Vehicle Model DUNLOP	Vehicle Year 1900	Current Odometer Reading
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Purchase Date 15-MAR-2001	Dealer's Name _____	Engine Size (CID/CC/L 4 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 15-MAY-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 36000		
	Vehicle Speed at Failure(s) 55		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED HE COULD NOT DRIVE MORE THAN 45 MPH, ANYTHING OVER FELT AS IF HE WAS LOSING CONTROL AND DRIVING THROUGH A CONTINUOUS PUDDLE, SWERVING FROM SIDE TO SIDE, TIRES ONLY HAD 6500 MILES ON THEM, DUNLOP SP SPORT W-10, P205/50R16, DOTU22V4M61501MA2520. *YH

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ADDITIONAL COMMENTS

Two of these tires were put on the car in Mar 2001 in order to pass the Maine state car inspection. They were mounted on the front axis by the Ford dealer here in Sanford, ME.

I noticed on three seperate occasions during a heavy rain storm here in Maine, Pennsylvania and Illinois while on the Interstate, that I could not drive the car about 45 miles per hour. Anything over that and the car felt as if I was loosing control. It felt as if I were driving through a continous puddle and that I was severing from side to side. My wife made me replace the tires with anonthor brand. The Dunlaps have about 6500 miles on them.

I called the Dunlap headquarters and told them the situatuion and said that I felt that these tires were unsafe. They told me that I would have to remount them to evaluate the tires. I told them that I would NOT put myself nor my family at risk again!!! Are they crazy? or do they think I am?? I don't have "stupid" stamped on my forehead and will not risk getting into an accident because they won't admit their tires are not any good in the rain. That's a bunch of BS!!!

Thank you and please check these tires and see if I am the only one who has had this problem.



END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

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☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

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