

786012

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 5/23/02 1:02AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Thursday, May 23rd 2002 at 1:01:33 AM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1GNEK18K3RJ403111
MAKE: Chevrolet
MODEL: Blazer/Tahoe
YEAR: 1994

ODOMETER: 70000
PURCHASE DATE: 06/01/94
NEW OR USED: New

DEALER NAME: Folsom Chevrolet
ADDRESS: Folsom, CA

ENGINE SIZE: 350
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: No
PASSENGER AIRBAG: No
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 2-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: The windshield wiper failed.
There is a recall for this part,
but the VIN numbers of the
recall do not include my VIN

PART NAME(S): Wiper control module

LOCATION:

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: Dec, 2001, May 19, 2002, May 21, 2002

MILEAGE AT FAILURE(S): around 68000 and 70000

SPEED AT FAILURE(S): 65 mph, 60 mph and 10 mph

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

I am going to the dealer tomorrow to have the part replaced. The problem is intermittent but it is dangerous to have the wiper suddenly cut out. It is also difficult to diagnose when it works again 5 minutes later. I think that the safety recall for this part did not take in enough cars. It is for the same factory that mine came out of, but different dates.

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

23-MAY-2002

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Reference No.

786012

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 1GNEK18K3RJ403111	Vehicle Make CHEVROLET TRUCK	Vehicle Model TAHOE	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-JUN-1994	Dealer's Name _____	Engine Size (CID/CC/L 8 CYL)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10300000	Part Name(s) VISUAL SYSTEMS: WINDSHIELD WIPER AND WASHER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 01-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 68000		
	Vehicle Speed at Failure(s) 65		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE WINDSHIELD WIPER FAILED. THE CONSUMER STATES THERE WAS A RECALL FOR THOSE PARTS BUT THE RECALL DOES NOT INCLUDE THE VEHICLE BECAUSE OF THE VIN. *YH

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.