

785965

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 4/22/02 11:59AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Monday, April 22nd 2002 at 11:58:57 AM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN:
MAKE: FORD
MODEL: EXPLORER
YEAR: 92

ODOMETER: 170,000
PURCHASE DATE: 04/01/95
NEW OR USED:

DEALER NAME:
ADDRESS: TUPELO, MS 38801

ENGINE SIZE:
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE:
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: Rear
 DRIVER AIRBAG: No
 PASSENGER AIRBAG: No
 3-POINT BELT: No
 MOTOR BELT: No
 2-POINT BELT: Yes
 BODY STYLE: Other

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: VEHICLE
 TIRES

PART NAME(S):

LOCATION: Right

NUMBER OF FAILURES:

DATE(S) OF FAILURES: 4/19/02

MILEAGE AT FAILURE(S): 170,000

SPEED AT FAILURE(S): LESS THAN 55

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: Yes
 FIRE:

NUMBER OF PERSONS INJURED: 1
 NUMBER OF FATALITIES: 0
 ESTIMATED PROPERTY DAMAGE: \$6000

DRIVER AIRBAG DEPLOYED: N/A
 PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE: Yes

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
 TIRE MANUFACTURER:
 TIRE NAME:
 TIRE SIZE:



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

22-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

785965

Work Number

Home Number 662-286-1155

OWNER INFORMATION (Type or Print)

TAMMY KENNEDY 751522
#19 CR 3140
BOONEVILLE MS 38829

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1992	Current Odometer Reading
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Purchase Date 01-APR-1995	Dealer's Name _____	Engine Size (CID/CC/L 8 CYL)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 13000000	Part Name(s) TIRES STRUCTURE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 19-APR-2002 Mileage at Failure(s) 170000 Vehicle Speed at Failure(s) 55	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damag	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THE VEHICLE ROLLED OVER SEVERAL TIMES DURING AN ACCIDENT CAUSED BY HITTING A DEER. CONSUMER IS NOT SURE IF IT WAS THE BRAND NEW CONTINENTAL TIRES, P235/75R15, THAT WERE PURCHASED 3 WEEKS PRIOR OR JUST THE DESIGN OF THE VEHICLE. JB

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ADDITIONAL COMMENTS

MY FORD EXPLORER FLIPPED & ROLLED SEVERAL TIMES DURING THE COURSE OF AN ACCIDENT CAUSE BY A SMALL DEER. TIRES ON THE VEHICLE WERE LESS THAN 3 WEEKS OLD. TIRES WERE PURCHASED AT WAL MART. BRAND NAME FOR THE TIRES IS CONTENTAL. 235-75-15. NO PREVIOUS ROAD TRACKION PROBLEMS WITH THE VEHICLE BEFORE THIS. SINCE FORD HAD A PREVIOUS PROBLEM WITH THE EXPLORER ROLLING IN AN ACCIDENT I DO NOT KNOW IF IT IS THE VEHICLE OR THE TIRES, BUT I THINK SOME ONE NEED TO LOOK INTO THIS BEFORE SOMEONE ELSE GETS SERIOUSLY HURT. THANKS TAMMY KENNEDY

END OF FORM



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Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

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	Mileage at Failure(s) 170000		
	Vehicle Speed at Failure(s) 55		

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