

785958

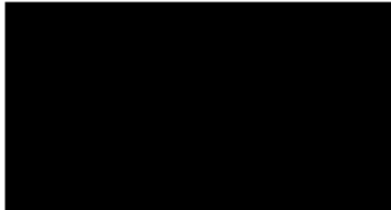
From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 4/22/02 7:35AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Saturday, April 20th 2002 at 11:56:05 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1G2NE52M1VC769430
MAKE: Pontiac
MODEL: Grand Am SE
YEAR: 1997

ODOMETER: 113000
PURCHASE DATE: 09/01/00
NEW OR USED:

DEALER NAME: Stan Olsen Pontiac
ADDRESS: Omaha, NE 68144

ENGINE SIZE: 3.1
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: Front
 DRIVER AIRBAG: Yes
 PASSENGER AIRBAG: Yes
 3-POINT BELT: No
 MOTOR BELT: No
 2-POINT BELT: No
 BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Intake Manifold Gasket
 PART NAME(S): Intake Manifold Gasket
 LOCATION: Front
 NUMBER OF FAILURES: 1
 DATE(S) OF FAILURES: 04-18-02
 MILEAGE AT FAILURE(S): 113000
 SPEED AT FAILURE(S): N/A
 MANUFACTURER CONTACTED: No
 NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
 FIRE: No
 NUMBER OF PERSONS INJURED: 0
 NUMBER OF FATALITIES: 0
 ESTIMATED PROPERTY DAMAGE: \$
 DRIVER AIRBAG DEPLOYED: N/A
 PASSENGER AIRBAG DEPLOYED: N/A
 REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
 TIRE MANUFACTURER:
 TIRE NAME:
 TIRE SIZE:

ADDITIONAL COMMENTS

I've done some research on this problem. I have contacted several Local automotive repair places. They have all told this is a common problem. One location even said that they have a guy that does 2 of these a week. I did some more research on the internet and have found out that there are thousands of people with this problem. Engine size doesn't seem to matter. It commonly occurs on the the 3100 & 3800 V6 Motors. General Motors has gone to the extent that as of 04-11-2002 the replacement part is on National Backorder. Several People have gone to the extent of signing an on-line petition to "force" General Motors to start a recall on this very part. The online petition is available for viewing at

http://www.petitiononline.com/mod_perl/signed.cgi?GMcnsmrs

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

22-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

785958

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2NE52M1VC769430	PONTIAC	GRAND AM	1997	

Purchase Date 01-SEP-2000	Dealer's Name _____	Engine Size (CID/CC/L 60YL)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06212000	Part Name(s) FUEL:CARBURETOR:UNKNOWN TYPE:MANIFOLD:INTAKE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 18-APR-2002 Mileage at Failure(s) 113000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER IS HAVING TROUBLE WITH THE VEHICLES INTAKE MAINFOLD GASKET. *JG

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.