

785915

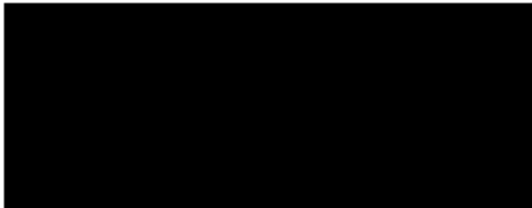
From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 3/14/02 6:45PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Thursday, March 14th 2002 at 6:42:49 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 4M2XV11T0XDJ14866

MAKE: Mercury

MODEL: Villager (Estate)

YEAR: 1999

ODOMETER: 40267

PURCHASE DATE: 08/30/01

NEW OR USED: Used

DEALER NAME: Credit Union Fleet Sales, Inc.

ADDRESS: Marietta, GA 30060

ENGINE SIZE:

CYLINDERS: 6

FUEL INJECTION: No

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: Yes

CRUISE CONTROL: Yes

DRIVETRAIN: Front
 DRIVER AIRBAG: Yes
 PASSENGER AIRBAG: Yes
 3-POINT BELT: No
 MOTOR BELT: No
 2-POINT BELT: No
 BODY STYLE: Van

 FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: gas peddle
 PART NAME(S): gas peddle
 LOCATION:
 NUMBER OF FAILURES: all the time
 DATE(S) OF FAILURES: September 2001
 MILEAGE AT FAILURE(S): 40267
 SPEED AT FAILURE(S): 0
 MANUFATURER CONTACTED: No
 NIITSA CONTACTED: No

 APPLICABLE ACCIDENT INFORMATION

ACCIDENT:
 FIRE:
 NUMBER OF PERSONS INJURED:
 NUMBER OF FATALITIES:
 ESTIMATED PROPERTY DAMAGE: \$
 DRIVER AIRBAG DEPLOYED:
 PASSENGER AIRBAG DEPLOYED:
 REPORTED TO POLICE:

 INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
 TIRE MANUFACTURER:
 TIRE NAME:
 TIRE SIZE:

ADDITIONAL COMMENTS

I am having trouble with the gas peddle sticking to were you must punch it to go after stopping. I would like to know if anyone is having this problem and is it fixable with or without recall. What could the problem be with so little milage on van. I feel this could be a hazard with my small children in the van. Someone could hit us from behind because the van will not proceed thru the light or stop sign.

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1058

Date Received

14-MAR-2002

Ord or _____
rt dt _____
pd rt _____
ip tr _____

Reference No.

785915

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door) 4M2XV11T0XDJ14866	Vehicle Make MERCURY TRUCK	Vehicle Model VILLAGER	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 30-AUG-2001	Dealer's Name _____	Engine Size (CID/CC/L 6 CYL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06410000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 01-SEP-2001 Mileage at Failure(s) 40267 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHEN ATTEMPTING TO ACCELERATE FROM A STOP, THE GAS PEDAL MUST BE PUNCHED DUE TO THE GAS PEDAL STICKING. *SLC

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.