

785897

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 2/14/02 8:24AM
Subject: Car Talk VOQ submission

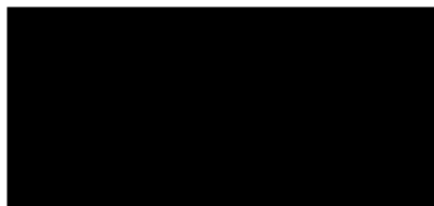
* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Thursday, February 14th 2002 at 8:12:04 AM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1FTCR10A0NTA85090

MAKE: Ford

MODEL: Ranger

YEAR: 1992

ODOMETER: 164,020

PURCHASE DATE: 09/??/92

NEW OR USED: New

DEALER NAME: Town and Country Ford

ADDRESS: Louisville, KY 40219

ENGINE SIZE: 2.3 L

CYLINDERS: 4

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: Yes

CRUISE CONTROL: Yes

DRIVETRAIN: Rear
DRIVER AIRBAG: No
PASSENGER AIRBAG: No
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: Yes
BODY STYLE: Pickup Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Frame area

PART NAME(S): Front Spring Upper Seat -
passenger side

LOCATION: Right Front

NUMBER OF FAILURES: one

DATE(S) OF FAILURES: January 21, 2002

MILEAGE AT FAILURE(S): 163,779

SPEED AT FAILURE(S): 35 MPH

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE:

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

This part has excessive rust which indicates poor quality metal used in the manufacture of the part. When the front passenger side dropped from this part failing, it damaged the front passenger side shock thus the front shocks had to be replaced during the long period of time it took to repair the truck. As far as the rest of the frame and the Front Spring Upper Seat on the driver's side, there is little to no rust, especially as compared to the failed part. The rest of the truck underside is in very good condition. I have taken very good care of this truck and have used it to drive on snow (road salt) as needed and always cleared the underside after use. Fortunately I was only going 35 MPH because if it waited and failed after I made it to the parkway I suspect it would have caused an accident. The person whom repaired the truck and his staff has never seen anything like this on a vehicle before and they even compared the part to one a person would find attached to a 1950's model vehicle that has been sitting for many years. I still have this part and I have digital photographs of it if they are need.

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

14-FEB-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

785897

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTCR10A0NTA85090	FORD TRUCK	RANGER	1992	

Purchase Date 01-SEP-1992	Dealer's Name _____	Engine Size (CID/CC/L <u>4 CYL</u>)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13100000	Part Name(s) STRUCTURE:FRAME:MEMBERS AND BODY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>21-JAN-2002</u> Mileage at Failure(s) <u>163779</u> Vehicle Speed at Failure(s) <u>35</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THE FRONT PASSENGER SIDE FRAME DROPPED FROM THE VEHICLE CAUSING DAMAGE TO THE FRONT PASSENGER SIDE SHOCK, THE PART FAILED DUE TO EXCESSIVE RUST.*JB

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.