

785848

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 1/22/02 7:13AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
 * (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
 * or suggestions regarding the format of this submission, send email
 * to webmaster@cartalk.com

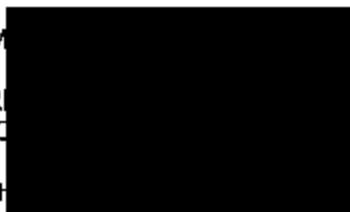
SUBMISSION DATE: Monday, January 21st 2002 at 11:28:24 PM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME
 ADDRESS
 CITY
 TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 5TBRT3811YS066846
 MAKE: Toyota
 MODEL: Tundra
 YEAR: 2000

ODOMETER: 56000
 PURCHASE DATE: 03/07/00
 NEW OR USED: New

DEALER NAME: Classic Toyota
 ADDRESS: Round Rock, YX 78664

ENGINE SIZE: 4.7 L
 CYLINDERS: 8

FUEL INJECTION: Yes
 TURBO: No
 FUEL TYPE:
 ANTILOCK BRAKES: Yes
 CRUISE CONTROL: Yes

DRIVETRAIN: Rear
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Pickup Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Front Brake Rotors Warping

PART NAME(S): 43512-0c010

LOCATION: Right Front

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: rotors replaced -8/24/00, 6/15/01, need replacing now 1/21/02

MILEAGE AT FAILURE(S): 12645, 35686, need replacing now 56,000

SPEED AT FAILURE(S):

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

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ADDITIONAL COMMENTS

Service Manager disclosed that this is a know problem with the alloy chosen for the rotors.

END OF FORM

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

22-JAN-2002

 Od_or _____
 rt_dt _____
 od_rt _____
 ip_lr _____

Reference No.

785848

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
5TBRT3811YS066846	TOYOTA TRUCK	TUNDRA	2000	

Purchase Date 07-MAR-2001	Dealer's Name _____	Engine Size (CID/CC/L <u>8 CYL</u>)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) <u>24-AUG-2000</u> Mileage at Failure(s) <u>12645</u> Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT THE FRONT ROTORS HAVE BEEN REPLACED TWICE, AND NOW NEEDS TO BE REPLACED FOR A THIRD TIME DUE TO WARPAGE. CONSUMER WAS INFORMED BY MECHANIC THAT THIS IS A KNOWN PROBLEM WITH THE ALLOY CHOSEN FOR THE ROTORS. ^JB

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.