

785837

From: feedback@cartalk.com  
To: Alberto <NHTSA> Jimenez  
Date: 11/2/01 7:44AM  
Subject: Car Talk VOQ submission

\* This data was submitted via a fill-in form at the Cartalk web site  
\* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems  
\* or suggestions regarding the format of this submission, send email  
\* to [webmaster@cartalk.com](mailto:webmaster@cartalk.com)

SUBMISSION DATE: Thursday, November 1st 2001 at 8:48:55 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION

NAME: [REDACTED]  
ADDRESS: [REDACTED]  
TELEPHONE: 719-468-5666

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 4S3 BJ6331 R6948402  
MAKE: Subaru  
MODEL: Legacy wagon awd  
YEAR: 1994

ODOMETER: 146,000  
PURCHASE DATE: 05/15/01  
NEW OR USED: Used

DEALER NAME: Hueberger Motors  
ADDRESS: Colorado Springs, CO

ENGINE SIZE: 2.2l  
CYLINDERS: 4

FUEL INJECTION: Yes  
TURBO: No  
FUEL TYPE: Gas  
ANTILOCK BRAKES: Yes  
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel  
DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: No  
3-POINT BELT: No  
MOTOR BELT: Yes  
2-POINT BELT: No  
BODY STYLE: Station Wagon

**FAILED COMPONENT(S)/PART(S) INFORMATION**  
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COMPONENT: parking brake release button

PART NAME(S):

LOCATION:

NUMBER OF FAILURES:

DATE(S) OF FAILURES: 10/10/01

MILEAGE AT FAILURE(S): 145,000

SPEED AT FAILURE(S):

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

**APPLICABLE ACCIDENT INFORMATION**  
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ACCIDENT:

FIRE:

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

**INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)**  
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DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

**-----**  
**ADDITIONAL COMMENTS**  
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Button is made of plastic and it broke in half. Was told by closest Subaru dealer that I must buy the entire parking brake handle and that it is 4 hours labor to replace. \$175.00 for part and labor would bring the total to \$400.00 to replace a \$1.00 part. With a manual transmission I would really like to have a parking/emergency brake but the price is quite prohibitive

**-----**  
**END OF FORM**  
**-----**



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1058

Date Received

02-NOV-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

785837

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4S3BJ6331R6948402	SUBARU	LEGACY	1994	
Purchase Date 15-MAY-2001	Dealer's Name _____		Engine Size (CID/CC/L 4 CYL	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
<input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel
		<input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 2-Point Bel		Vehicle Type
				<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other
				<input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle
				Body Style
				<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 04130000	Part Name(s) EMERGENCY PARKING BRAKE:MECHANICAL:RELEASE MECHANISM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 10-OCT-2001	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 145000		
	Vehicle Speed at Failure(s)		

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THE PARKING BRAKE RELEASE BUTTON BROKE, DUE TO BEING MADE OF PLASTIC.  
\*YD

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.