

785698

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 10/1/01 8:09PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Monday, October 1st 2001 at 8:09:26 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME
ADDRESS
M
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1GNCS13W0T2310162
MAKE: Chevy
MODEL: S-10
YEAR: 1996

ODOMETER: 69880
PURCHASE DATE: 09/12/01
NEW OR USED:

DEALER NAME: Harrison Lanier Motor Company
ADDRESS: Montgomery, AL 36054

ENGINE SIZE: N/A
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE:
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: Yes
2-POINT BELT: Yes
BODY STYLE: Other

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Dashboard service light.

PART NAME(S): Service Engine light.

LOCATION: Left Front

NUMBER OF FAILURES: Two failures as of this date 10-1-01

DATE(S) OF FAILURES: September 25,2001

MILEAGE AT FAILURE(S): 69,200 not exact

SPEED AT FAILURE(S): 25 mph

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$0

DRIVER AIRBAG DEPLOYED: No

PASSENGER AIRBAG DEPLOYED: No

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

I TOOK MY 1996 CHEVY BLAZER IN ON THE FOLLOWING DAY WHEN THE SERVICE ENGINE LIGHT CAME ON TO A SUPERLUBE OIL COMPANY IN PRATTVILLE,ALABAMA AND THERE I DISCOVERED THAT MY TRANSMISSION WAS DIRTY WITH SOME DEBRI SO I GOT A FULL TRANMISSION AND FULL SERVICE OIL CHANGE WITH AIR FILTER AND FOR SOME TIME THE LIGHT WENT OFF UP UNTIL 10-1-01 ABOUT 5:30 PM WHEN MY WIFE WAS GOING TO THE STORE BEFORE SHE LEFT THE DRIVE WAY SHE HONKED THE HORN TO TELL ME THE LIGHT IS BACK ON. AT THE SUPERLUBE STORE THEY TOLD ME THING APPEAR TO BE FINE THEY HOOKED THE SUV ON THE COMPUTER WHICH GAVE THEM CODE #1103 WHICH WAS NOT IN THEIR MANUAL AND I CALLED CAPITAL CHEVERLOTE IN MONTGOMERY,ALABAMA 09/26/01 AND THEY STATED THEY DON'T HAVE NO SUCH CODE EITHER CAN I GET SOME INSIGHT ON WHAT THE PROBLEM IS BEFORE I THROW AWAY MONEY I PURCHASED THIS SUV SEPTEMBER 12,2001 AT MILEAGE 67,490 I REALLY NEED TO HEAR FROM SOMEONE A/S/A/P.....

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 254

Date Received

01-OCT-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

785698

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or on driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNCS13W0T2310162	CHEVROLET TRUCK	S10	1996	

Purchase Date 12-SEP-2001	Dealer's Name _____	Engine Size (CID/CC/L 6 CYL	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 2	Date(s) of Failure(s) 25-SEP-2001 69200 Mileage at Failure(s) 25	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHILE DRIVING THE CHECK ENGINE LIGHT CAME ON, THE TRANSMISSION FLUID WAS CHANGED AND OIL WAS CHANGED, AND FOR AWHILE THE LIGHT WENT OFF, UNTIL OCTOBER 1, 2001 THE ENGINE LIGHT HAS COME ON AGAIN THE VEHICLE WAS PUT ON A MACHINE AN A CODE OF 1103 APPEARED THE DEALER WAS CALLED AND STATED THERE IS NO SUCH CODE, POSSIBLE ENGINE PROBLEMS, BUT AS OF NOW NO ONE KNOWS WHAT THE PROBLEM IS. JB

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.