

785686

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:25PM
Subject: Car Talk VOQ submission

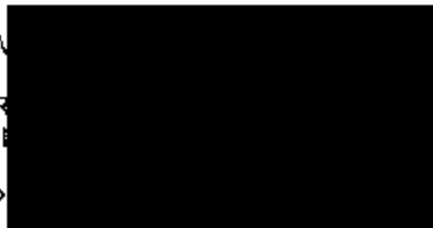
* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Sunday, September 30th 2001 at 7:24:51 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768
MAKE: Dodge
MODEL: Ram
YEAR: 2001

ODOMETER: 27000
PURCHASE DATE: 10/07/00
NEW OR USED: New

DEALER NAME: Lawrence Dodge
ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: No
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: constant rough idle and sporadic engine miss, quivering, hesitation, sluggishness

PART NAME(S): can't duplicate problem is what they say - have reprogrammed, changed oxygen sensor, air filter

LOCATION:

NUMBER OF FAILURES: after a few thousand miles

DATE(S) OF FAILURES: 4/17/01, 7/2/01, 8/6/01, 9/10/01, 9/14/01, 9/19/01

MILEAGE AT FAILURE(S): 18195, 24049, 24976, 26818, 26818, 26999

SPEED AT FAILURE(S): all speeds

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

END OF FORM

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:27PM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Sunday, September 30th 2001 at 7:27:04 PM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME

ADDRESS

City

TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768

MAKE: Dodge

MODEL: Ram

YEAR: 2001

ODOMETER: 27000

PURCHASE DATE: 10/07/00

NEW OR USED: New

DEALER NAME: Lawrence Dodge

ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9

CYLINDERS: 8

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: No

CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: front end loose

PART NAME(S): steering shaft, gear box
selector, coupler

LOCATION:

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: 4/17/01, 7/2/01, 8/6/01, 9/10/01, 9/14/01

MILEAGE AT FAILURE(S): 18195, 24049, 24976, 26818, 26818

SPEED AT FAILURE(S): all speeds

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:29PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
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SUBMISSION DATE: Sunday, September 30th 2001 at 7:28:56 PM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768
MAKE: Dodge
MODEL: Ram
YEAR: 2001

ODOMETER: 27000
PURCHASE DATE: 10/07/00
NEW OR USED: New

DEALER NAME: Lawrence Dodge
ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: No
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: airbag light on and clicking in
steering wheel occurred turning
a bend and continue thereafter

PART NAME(S): click spring - recall afterwards

LOCATION:

NUMBER OF FAILURES: 1

DATE(S) OF FAILURES: 7/2/01

MILEAGE AT FAILURE(S): 24000

SPEED AT FAILURE(S): 15 mph

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:31PM
Subject: Car Talk VOQ submission

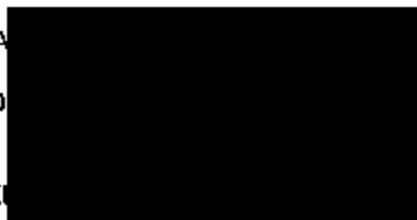
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* to webmaster@cartalk.com

SUBMISSION DATE: Sunday, September 30th 2001 at 7:30:41 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768
MAKE: Dodge
MODEL: Ram
YEAR: 2001

ODOMETER: 27000
PURCHASE DATE: 10/07/00
NEW OR USED: New

DEALER NAME: Lawrence Dodge
ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: No
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: transmission is not shifting at
high rates of speed

PART NAME(S): initially denied, then
eventually rebuilt the
transmission

LOCATION: Front

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: 9/10/01, 9/14/01, 9/19/01

MILEAGE AT FAILURE(S): 26818, 26818, 26999

SPEED AT FAILURE(S): 80 mph

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:32PM
Subject: Car Talk VOQ submission

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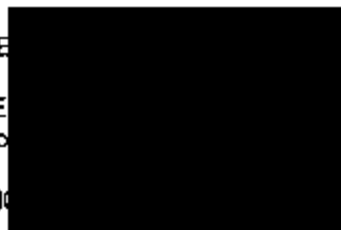
SUBMISSION DATE: Sunday, September 30th 2001 at 7:31:47 PM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME
ADDRESS
Location
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768

MAKE: Dodge

MODEL: Ram

YEAR: 2001

ODOMETER: 27000

PURCHASE DATE: 10/07/00

NEW OR USED: New

DEALER NAME: Lawrence Dodge

ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9

CYLINDERS: 8

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: No

CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: clicking in the front end

PART NAME(S): initially denied, then
eventually rebuilt the
transmission

LOCATION: Front

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: 9/10/01, 9/14/01, 9/19/01

MILEAGE AT FAILURE(S): 26818, 26818, 26999

SPEED AT FAILURE(S): 0 mph

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:33PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
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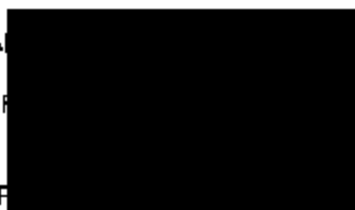
SUBMISSION DATE: Sunday, September 30th 2001 at 7:32:49 PM

VEHICLE OWNER'S QUESTIONNAIRE

=====

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768

MAKE: Dodge

MODEL: Ram

YEAR: 2001

ODOMETER: 27000

PURCHASE DATE: 10/07/00

NEW OR USED: New

DEALER NAME: Lawrence Dodge

ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9

CYLINDERS: 8

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: No

CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: unusual movement at idle

PART NAME(S): initially denied, then
eventually rebuilt the
transmission

LOCATION: Front

NUMBER OF FAILURES: 1

DATE(S) OF FAILURES: 9/19/01

MILEAGE AT FAILURE(S): 26999

SPEED AT FAILURE(S): 0 mph

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/30/01 7:34PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
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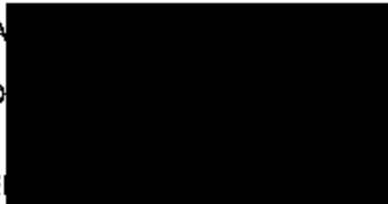
SUBMISSION DATE: Sunday, September 30th 2001 at 7:33:50 PM

VEHICLE OWNER'S QUESTIONNAIRE

=====

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3B7HF13Z31G247768

MAKE: Dodge

MODEL: Ram

YEAR: 2001

ODOMETER: 27000

PURCHASE DATE: 10/07/00

NEW OR USED: New

DEALER NAME: Lawrence Dodge

ADDRESS: Richmond, VA 23294

ENGINE SIZE: 5.9

CYLINDERS: 8

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: No

CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE:

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: black plastic bag coming out of
passenger side kick panel

PART NAME(S): kickpanel

LOCATION: Front

NUMBER OF FAILURES: 1

DATE(S) OF FAILURES: 9/10/01

MILEAGE AT FAILURE(S): 26818

SPEED AT FAILURE(S): 0 mph

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 254

Date Received

30-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

785686

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HF13Z31G247768	DODGE TRUCK	RAM	2001	

Purchase Date 07-OCT-2000	Dealer's Name _____	Engine Size (CID/CC/L <u>8 CYL</u>)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 6	Date(s) of Failure(s) 17-APR-2001 Mileage at Failure(s) 18195	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE VEHICLE HAS CONSTANT ROUGH IDLE AND SPORADIC ENGINE MISS, QUIVERING, HESITATION AND SLUGGISHNESS, DEALER HAS CHANGER OXYGEN SENSOR, AIR FILTER BUT PROBLEM PERSIST. *YH

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.