

785633**From:** Patricia Wallace**Date:** 2/8/02 2:06PM**Subject:** Question concerning remedy on DaimlerChrysler Recall 98V-184/Chrysler #790

According to the correspondence NHTSA received from DaimlerChrysler concerning this recall, the dealers were to replace the fuel rail O-rings and reinforce the outlet (passenger) side fuel rail. **Vehicles showing fuel leakage** on the outlet fuel rail must have the outlet rail replaced which included changing the upper and lower injector O-rings.

If you have had the fuel leakage problem on the outlet fuel rail and your dealer refused to correct the situation, please let me know so I can have that dealer's interpretation of the recall corrected.

I can mail or fax a copy of the recall's technical service bulletin to you that we have received from DaimlerChrysler if you wish to review DaimlerChrysler's procedure. Please let me know if you would like a copy and thank you for bringing this to our attention.

CC: Jonathan White; Margaret Cauthorne

From: Gwapropos <NHTSA>
To: Margaret <NHTSA> Cauthorne
Date: 2/6/02 2:33PM
Subject: Recall notice correction-Delegated

MCauthorne@nhtsa.dot.gov: Please do not reply to
gwapropos@nhtsa.dot.gov. Please respond To the author of the attached
letter (address embedded below), Or forward it To someone who can. Your
efforts are appreciated.

-----Original Message-----

From: WEBMASTER2@nhtsa.dot.gov (mailto:WEBMASTER2@nhtsa.dot.gov)
Sent: Tuesday, February 05, 2002 5:56 PM
To: gwapropos@nhtsa.dot.gov
Subject: Recall notice correction-Delegated <3800301.33979.216.43/end>



I recently referred to your website for information on a recall for a 1997
Dodge Intrepid fuel rail o-rings leaking (fuel injection system). Your
recall
notice states in the corrective summary , " Dealers will replace the nitrile

rubber o-rings in the fuel rail with fluorocarbon o-rings. If the fuel
injector o-rings leak after pressure testing, the injector o-rings will be
replaced as well". I was informed by the dealer servicing my automobile that

they will not replace the injector o-rings (free of charge) as your notice
indicates. Your notice is somewhat misleading and should be corrected.





U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1058

Date Received

05-FEB-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

785633

Work Number

Home Number 941-772-1285

OWNER INFORMATION (Type or Print)

RICHARD UHDE 751642
478 N.E. 2ND PLACE
CAPE CORAL FL 33909

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make DODGE	Vehicle Model INTREPID	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000	Part Name(s) FUEL:FUEL INJECTION SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No. of Failure 1	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Fire ☐ Number of Persons Injured _____ Number of Fatalities _____ Estimated Property Damage _____ Reported to Police ☐