

785608

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/15/01 11:12PM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Saturday, September 15th 2001 at 11:12:15 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME: [REDACTED]
ADDRESS: [REDACTED]
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1J4FF68S2XL566844
MAKE: JEEP
MODEL: Cherokee Sport 4D
YEAR: 1999

ODOMETER: 35758
PURCHASE DATE: 09/14/01
NEW OR USED: Used

DEALER NAME: Northtown Sheridan Chrysler Plymouth Jeep
ADDRESS: Amherst, NY 14226

ENGINE SIZE: 4.0
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Power Steering
Steering Column
Radiator Hose

PART NAME(S): Power Steering Hose

LOCATION:

NUMBER OF FAILURES: Identified prior to failure.

DATE(S) OF FAILURES: Noticed 09/15/01

MILEAGE AT FAILURE(S): Noticed at 35770

SPEED AT FAILURE(S): N/A

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE:

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

On inspection of engine compartment, discovered that power steering hose was badly worn from contact with steering column. Looks like radiator hose pressed power steering hose against steering column joint. Most likely has been rubbing for some time. A significant amount of the hose is now gone. I was able to add some clearance by bending the steel tubing attached to the power steering hose, but this affords only minimal clearance. Jeep should reroute hose or lengthen piece of steel tubing. This damage could lead to complete power steering failure at any time!

END OF FORM
